

2024 Self Advocate Satisfaction Survey

Penticton and District Society for Community Living

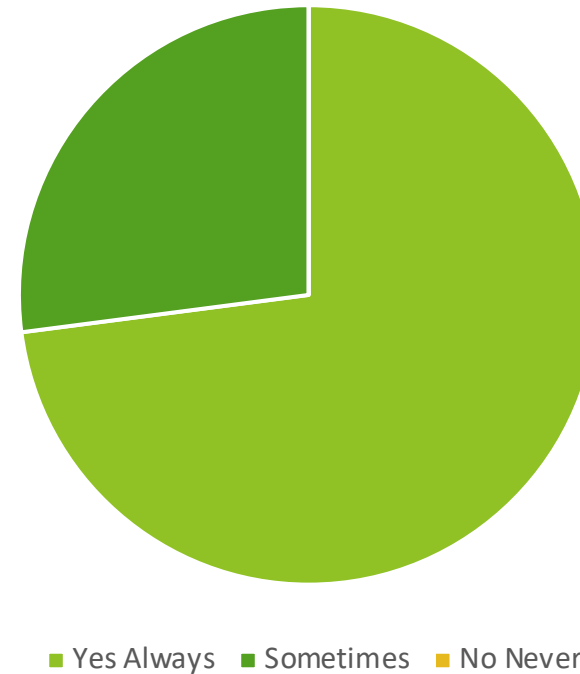
- ▶ PDSCL is excited to announce the completion of our 2024 Satisfaction Survey for self-advocates. This year, we distributed a total of 120 surveys and received an impressive 84 responses, marking a significant improvement from last year's participation.
- ▶ One of the notable enhancements in this year's survey process was our decision to engage two self-advocates who have experience working with CLBC. Their involvement helped to enrich the survey design and implementation, ensuring that it truly reflected the voices and needs of the self-advocate community.
- ▶ The findings from the survey are encouraging and showcase the positive impact of our programs and services. We are proud of the results, which highlight several strengths within our organization and the support we provide. However, we also recognize there are areas in which we can improve and are committed to making changes for the better in 2025. We appreciate the valuable feedback from our self-advocates and look forward to using this information to enhance our efforts, ensuring we continue to meet the needs of our community effectively. Thank you to everyone who participated in the survey and contributed to this important initiative!

Material Well-Being

In assessing the material well-being of participants in our recent survey, one of the key questions focused on whether individuals feel they have enough money for the things they need and want. The findings reveal a predominantly positive outlook, with 62% of participants indicating that they "Yes Always" have sufficient financial resources to meet their needs and desires. This suggests a significant level of financial stability among the majority of participants, which is vital for enhancing overall life satisfaction and reducing stress related to economic insecurity. However, it's important to note that 23% of participants reported that they can access the resources they desire only "Sometimes."

This indicates that there is a subset of individuals who may experience financial fluctuations or constraints that affect their ability to fully meet their needs. While no participants reported being in a position of complete deprivation ("No Never"), the existence of a group that sometimes struggles highlights the importance of addressing economic disparities within the community

Do you have enough money for the things you need and want?



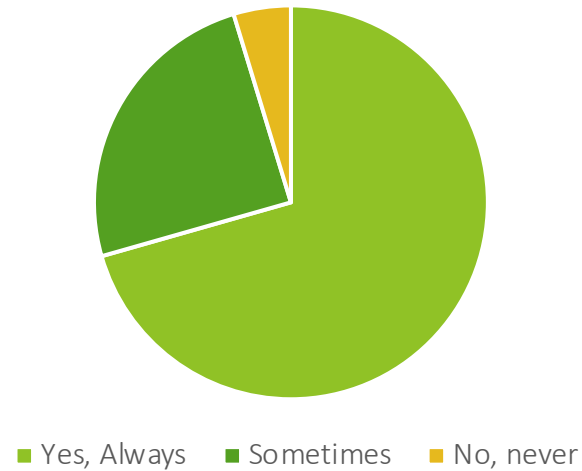
Emotional Well-Being

The survey exploring happiness and health revealed encouraging findings about the well-being of participants. When asked, "Do you feel happy most of the time?" an impressive 60% of participants answered "Yes Always." This suggests a dominant sense of joy among the majority, reflecting a positive outlook on life. Meanwhile, 21% indicated that they feel happy sometimes, while only 4% reported feeling unhappy consistently.

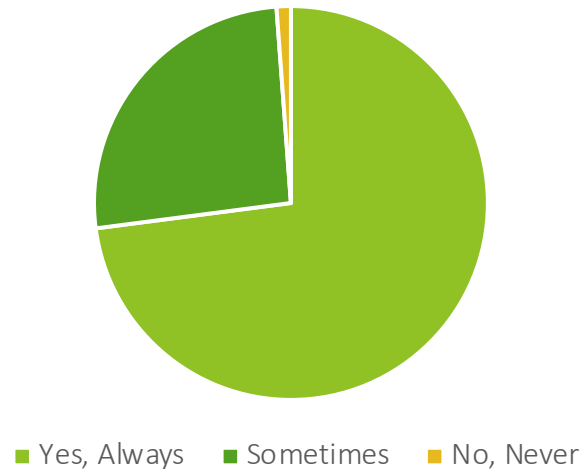
The survey also delved into the respondents' perceptions of their health. An even higher percentage, 62%, affirmed that they feel healthy and strong "always." In this case, 22% responded that they feel healthy sometimes, and just 1% answered "No Never," indicating an overall positive view of their physical well-being.

Overall, these findings demonstrate not only a high level of happiness but also a robust sense of health among survey participants. Such insights are crucial, as they reflect the resilience and strength of individuals, contributing positively to their quality of life.

Do You Feel Happy Most of The Time?



Do You Feel Healthy and Strong?



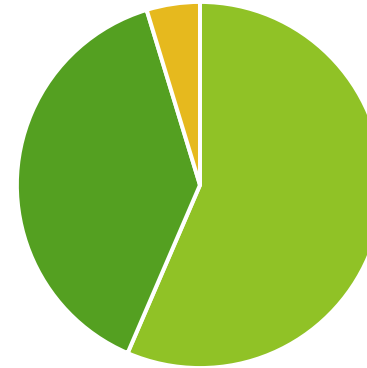
Personal Development

When asked if they are learning new things that interest them, 48% said they always do. This shows that many people want to grow and learn. Another 33% said they sometimes learn new things, meaning they try to explore, but not all the time. Only 4% said they never learn anything new, which indicates that very few people are disengaged.

The survey also asked if people get to try new things when they want to. Here, 46% said they always take the chance to try something new. This points to a strong willingness to step out of their comfort zones. Another 38% said they sometimes try new things, suggesting they are open to experiences but may have some reservations. Just 1% said they never get to try new things, showing that nearly everyone is interested in exploring.

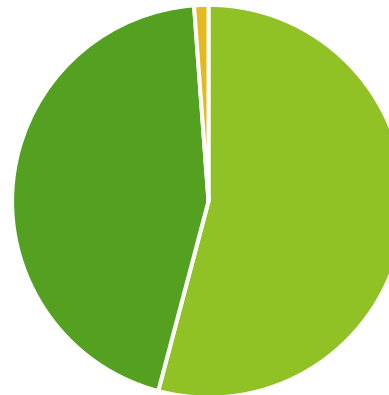
Overall, these survey results show a positive attitude towards learning and trying new things. The majority of people not only want to learn but also feel ready to explore new opportunities. This trend is important for creating a culture that values growth and adaptation in our changing world.

Are You Learning New Things That Interest You?



■ Yes, Always ■ Sometimes ■ No, Never

Do You Get To Try New Things If You Want To?



■ Yes, Always ■ Sometimes ■ No, Never

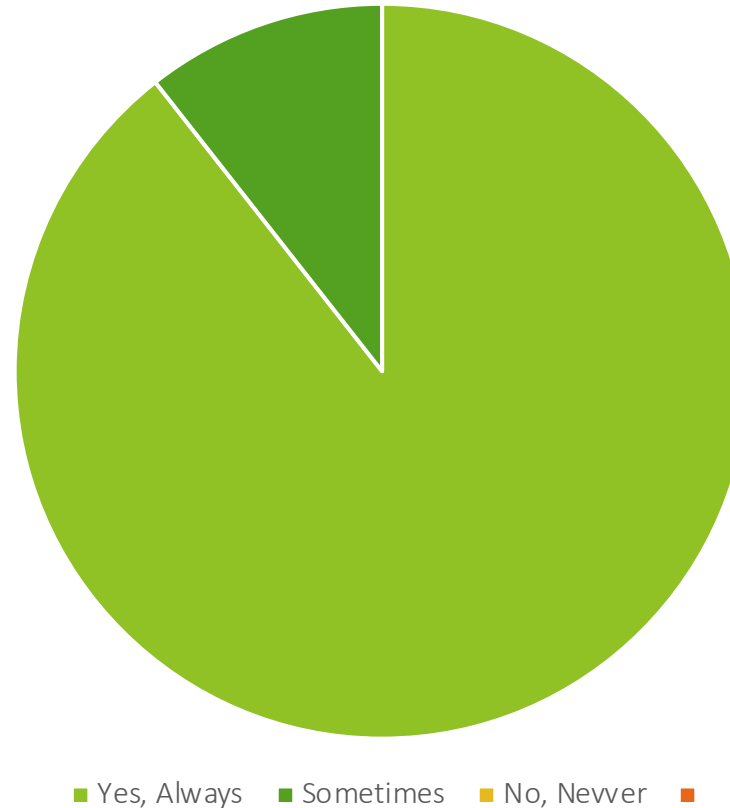
Social Inclusion

An overwhelming 76% of participants indicated that they “Always” enjoy the activities they engage in daily. This suggests a strong level of satisfaction and highlights the importance of meaningful activities in promoting social inclusion. Another 9% of participants responded that they “Sometimes” enjoy their daily activities. This group may represent individuals who experience variability in their engagement or may require additional support to enhance their overall satisfaction. Notably, 0% of participants reported that they “Never” enjoy their activities.

The results of this survey underscore the importance of providing fulfilling and engaging activities as a means of promoting social inclusion. The high percentage of participants who always enjoy their daily activities is a strong indicator of positive social dynamics and effective program implementations.

The survey results reveal a predominantly positive outlook on daily activities among participants, underscoring the importance of social inclusion in personal well-being. Continued efforts to fine-tune and expand these activities will be crucial in ensuring that all individuals feel valued and engaged in their daily lives.

Social Inclusion



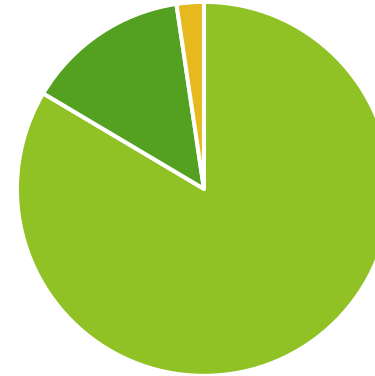
Community Participation

A significant majority, 71% of participants, reported that they can easily get to places they want to go, indicating a high level of mobility within the community. Additionally, 12% stated that they can sometimes access these places, suggesting that while most find it easy, there are some barriers for a small portion of the population. Only 2% of participants indicated that they can never get to the places they want, highlighting that major accessibility issues are relatively rare.

When it comes to trying new activities, 46% of participants feel they can always explore new opportunities, reflecting a positive attitude towards community engagement and personal growth. A substantial 38% mentioned they sometimes get the chance to try new things, which indicates that while many are eager to explore, there may be factors that limit their opportunities. Just 1% of participants feel they are never able to try new things, suggesting that the majority of the community has some level of access to new experiences.

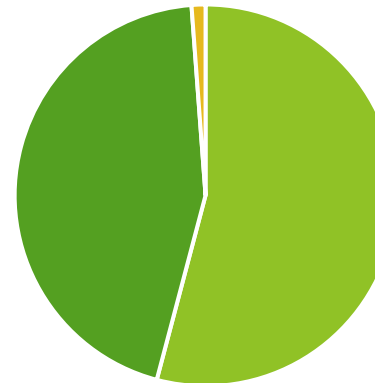
Overall, the findings suggest a generally positive outlook on both accessibility and opportunities for involvement in new activities within the community, with some room for improvement to ensure everyone can fully participate.

Can You Easily Get To Places You Want To Go?



■ Yes, Always ■ Sometimes ■ No, Never ■

Do You Get To Try New Things If You Want To?



■ Yes, Always ■ Sometimes ■ No, Never ■

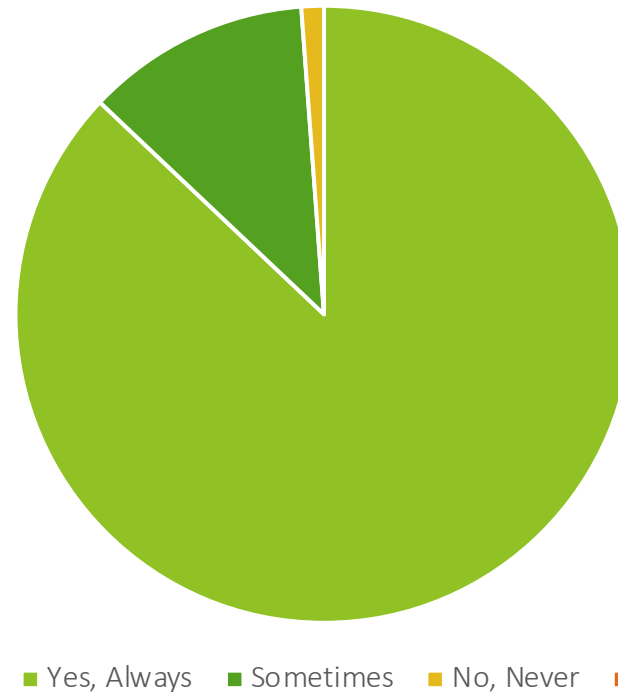
Relationships

The findings from our survey on participants' relationships indicate a generally positive outlook regarding social connections. A significant majority, 74% of respondents, reported that they have good friends and family who care about them "always." This reflects a strong support network for many individuals, which is crucial for emotional well-being.

Additionally, 10% of participants indicated that they experience caring relationships "sometimes." This suggests that while they may not consistently feel supported, there are instances when they do have access to positive social interactions. Only a small fraction, 1%, reported never having caring friends or family, which highlights that the overwhelming majority of participants have some degree of positive relationship in their lives.

Overall, these results underscore the importance of strong social ties and their role in fostering a sense of belonging and support within the community.

Do You Have Friends and Family Who Care About You?



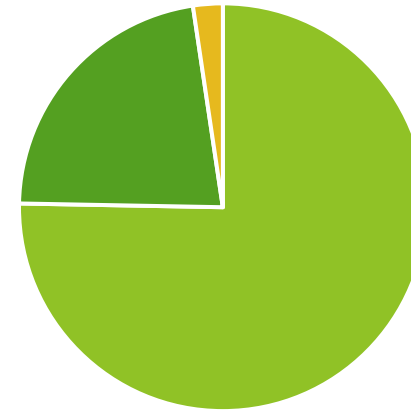
Rights, Home, and Living

A substantial 64% of respondents indicated that people always treat them with respect and listen to what they have to say. This reflects a high level of appreciation for interpersonal interactions among participants. However, 19% of participants reported that they are sometimes treated with respect, suggesting that there may be occasional lapses in communication or recognition of their views. Only 2% of respondents felt that they are never treated with respect or that their voices are ignored, indicating a very small minority feeling overlooked.

When asked about the comfort and safety of their home, 51% of participants affirmed that their living situation is always comfortable and safe. This suggests a generally positive living environment for over half of the respondents. A noteworthy 31% mentioned that their home is sometimes comfortable and safe, implying that there may be factors affecting their sense of security and comfort that need to be addressed. The survey revealed that 3% of participants feel that their home is never comfortable or safe, highlighting an area that requires immediate attention and improvement.

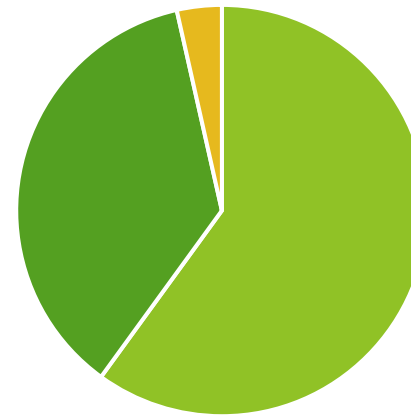
The survey results indicate a predominantly positive outlook among participants regarding respect in interpersonal relationships and the comfort and safety of their homes. However, the presence of “sometimes” responses suggests that there is room for improvement in both areas. Addressing the concerns of the minority who feel disrespected or unsafe could lead to enhanced living conditions and better overall experiences for all participants.

Do people treat you with respect and listen to what you say?



■ Yes, Always ■ Sometimes ■ No, Never ■

Is your home comfortable and safe?



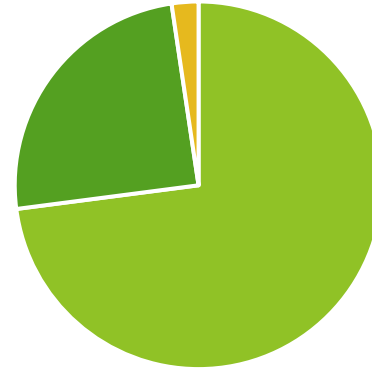
■ Yes, Always ■ Sometimes ■ No, Never

PDSCL Supports and Services

The findings from the survey regarding support and services reveal a generally positive sentiment among participants. When asked about their satisfaction with the help received from PDSCL, 62% of respondents indicated that they are always happy with the assistance provided. Meanwhile, 21% reported that they find the help satisfactory only sometimes, and a small minority of 2% expressed that they are never happy with the support they receive.

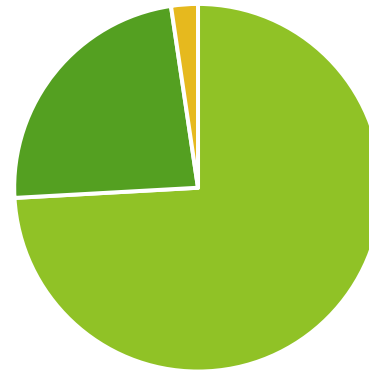
In terms of treatment by support workers, 63% of participants stated that they are always treated well. Similar to the previous question, 20% indicated that they feel treated well only sometimes, while 2% reported that they are never treated well by their support workers. These results highlight a strong overall approval of the support and services provided, but the presence of “sometimes” responses points to areas that could benefit from further improvement to ensure consistent satisfaction for all participants.

Are you happy with the help you get from PDSCL?



■ Yes, Always ■ Sometimes ■ No, Never ■

Do the people who help you (support workers) treat you well?



■ Yes, Always ■ Sometimes ■ No, Never