

# **PENTICTON AND DISTRICT SOCIETY FOR COMMUNITY LIVING**

## **POLICY: MISSION, VISION AND PHILOSOPHY**

**SERVICE AREA:** ALL AREAS

**APPLIES TO:** ALL PERSONNEL, SERVICE RECIPIENTS, STUDENTS, VISITORS  
AND VOLUNTEERS

### **VISION STATEMENT**

'To create community where all people, excluding none, have equal opportunities to lead active, fulfilling lives'.

### **MISSION STATEMENT**

'To enhance the lives of the people we serve'

The Penticton and District Society for Community Living is dedicated to empowering and supporting vulnerable individuals, including seniors, youth, low-income families, persons with physical or developmental disabilities, and individuals facing homelessness.

We:

- Provide comprehensive community-based services, including day and residential supports, outreach, inclusion services, education, employment, assisted living, shelter, supportive housing, and affordable housing for low-income individuals.
- Are committed to being progressive, inclusive, and responsive to the voices and needs of those we serve.
- Uphold the Canadian Charter of Rights and Freedoms for all individuals we support, ensuring that their rights are respected and protected.
- Strengthen our community by promoting the talents and contributions of those within PDSCL, enriching the local economy, and supporting community agencies and events.

## **PHILOSOPHY**

At PDSCL, we prioritize the needs, rights, and wishes of each individual. We acknowledge that the diverse values, beliefs, and life histories of our participants shape their unique perspectives.

We are well-equipped to support individuals of all ages who require community-based housing and assistance with daily living. PDSCL firmly believes that individuals with disabilities and economic challenges should enjoy the same rights and freedoms as all citizens. They should have the opportunity to participate in decision-making across all areas of their lives and to be fully included in their communities.

We warmly welcome the involvement of families and other significant individuals in the lives of those we serve, including staff, friends, and professionals. Their experience and care contribute to ensuring that individuals live as dignified and valued members of the community. Their participation enriches the lives of those we support and strengthens PDSCL's ability to provide the highest standard of care.

PDSCL acknowledges that conflicts may arise in the course of delivering services to individuals with disabilities and economic disadvantages. Service delivery involves many stakeholders, including the individual, their family, caregivers, staff, the Board of Directors, funding agencies, community organizations, and others.

We believe that open, respectful communication is crucial to preventing and resolving conflicts. We recognize that every perspective holds value and should be heard and thoughtfully considered. By presenting our viewpoints with respect and professionalism, we increase the likelihood that all voices will be acknowledged.

In most cases, we understand that the common goal is the well-being of the individuals we serve. As leaders in this process, we are committed to identifying and aligning on shared objectives, establishing a collaborative approach that works toward achieving the best outcomes for those we support.