# THE PENTICTON AND DISTRICT SOCIETY FOR COMMUNITY LIVING

# JOB DESCRIPTION

PDSCL Job Title: COMMUNITY SUPPORT WORKER

Job Family: Front Line Worker

Job Classification: Community Support Worker

Grid Level: 10

Wage Rate: As per Current Collective Agreement

Reports To: Coordinator - Community Outreach and PALS

# **JOB SUMMARY**

Assists clients with their physical, economic, vocational, recreational, social, emotional and daily life skills development. Assists clients to achieve the greatest degree of independence and quality of life possible.

### KEY DUTIES AND RESPONSIBILITIES

- 1. Participate in assessment, goal setting and program planning such as Personal Service Plans for individuals. Documents and implements the plan. Provides input into the evaluation of the program.
- 2. Evaluates client needs and develops short term plans to meet such needs with the active participation of clients and their families.
- 3. Assists clients to function more independently in the community. Assists clients with daily life skills, social skills and/or behaviour management. Teaches and assists clients with activities such as grooming, basic cooking, money management, shopping, household safety, pet care. Facilitates physical, recreational, educational, social and vocational activities.
- 4. Recognizes, analyzes and deals with potential emergency situations such as clients' aggressive behaviour to minimize potential harm to the clients and/or the public. Reports problems to the supervisor.
- 5. Administers medication to clients in accordance with established policy.
- 6. Ensures health and safety standards are maintained.
- 7. Reviews and evaluates clients' progress and makes adjustments to programs as required. Provides feedback and support to clients and/or their families.
- 8. Accompanies and/or transports clients to activities such as appointments, shopping or leisure activities.
- 9. Provides written and/or verbal reports regarding clients' daily activities and progress. Ensures that all required documentation is complete and accurate.
- 10. Identifies social, economic, recreational, physical, vocational and educational services in the community that will meet clients' needs. Maintains liaison with other agencies, professionals, government officials and the community.
- 11. Performs other related duties as required.

# **SPECIFIC DUTIES**

1. As per CLBC Contracts

# **EDUCATION**

Minimum of a diploma or equivalent certification in a college level training program related to human services or equivalent in work experience and training. Will be expected to take advantage of upgrading opportunities.

# TRAINING & EXPERIENCE

Minimum (1) year recent related experience or an equivalent combination of education, training and experience

# OTHER JOB REQUIREMENTS

- Proof of vaccination status
- Ability to work effectively with developmentally challenged adults.
- Ability to work cooperatively and effectively with or without supervision
- Ability to create and develop innovative and imaginative programs to assist individuals to enhance their quality of life.
- Ability to adhere to PDSCL's Code of Ethics.
- Skill in behavior management and task analysis.
- Good communication, data collection, observation and reporting skills.
- Good knowledge of community services and resources.
- Skills in training, planning and organizing.
- Solid philosophical belief in community inclusion.
- Must be able to work flexible hours including evening and weekends.
- Valid CPR/First Aid Certificate
- TB Skin Test or x-ray.
- Valid Unrestricted Class IV Driver's License
- Satisfactory Criminal Records search.
- Knowledge of fire safety and fire equipment.

I read and understand the above job requirements and responsibilities and agree to carry them out in my role as a Community Inclusion Worker.

NAME:	SIGNATURE:
DATE:	