

INSTRUCTION MANUAL REGARDING USE AND MAINTENANCE PART 1

TO BE KEPT BY THE USER

1. INTRODUCTION

This instruction manual is made up of two parts: PART 1 which contains general information regarding all our production and PART 2 which contains specific information regarding the motor-driven pump that you have purchased. The two booklets are complementary to each other, therefore make sure that you have both of them. Follow the instructions given in these booklets in order to obtain optimum return and operation from your motor-driven pump. If any other information is necessary, please contact the nearest authorised retailer. If the booklets contain contrasting information, keep to what is indicated in PART 2 (product specifications).

THE REPRODUCTION, EVEN PARTIAL, OF THE ILLUSTRATIONS AND/OR TEXT HEREIN IS FORBIDDEN.

The following symbols are used throughout the instruction booklets:

WARNING! Risk of damaging the pump or the system



Risk of injuring people or damaging things



Risks of an electrical nature

2. CONTENTS

1. INTRODUCTION	page 7
2. CONTENTS	page 7
3. MANUFACTURER IDENTIFICATION DATA	page 7
4. GUARANTEE AND TECHNICAL ASSISTANCE	page 7
5. GENERAL SAFETY WARNINGS	page 7
6. TECHNICAL-PRODUCTION CHARACTERISTICS	page 8
7. INSTALLATION, DISMANTLING AND TRANSPORTATION	page 8
8. ELECTRICAL CONNECTION	page 8
9. USE AND STARTING	page 9
10. MAINTENANCE AND REPAIRS	page 9
11. DISPOSAL	page 10
12. SUPPLIED TECHNICAL DOCUMENTATION	page 10
13. DECLARATION OF CONFORMITY	page 123

3. MANUFACTURER IDENTIFICATION DATA

3.1. MANUFACTURER DATA EBARA PUMPS EUROPE S.p.A.

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3.2. MOTOR-DRIVEN PUMPS

See plates in FIG. 6:	6.1 for motor-driven surface pumps
	6.2 for submersible motor-driven pumps

For product type, see PART 2.

4. GUARANTEE AND TECHNICAL ASSISTANCE

THE GUARANTEE IS RENDERED NULL AND VOID IF THE INSTRUCTIONS GIVEN IN THIS BOOKLET ARE NOT ADHERED TO AND/OR IF ANYONE OTHER THAN PERSONNEL FROM OUR HELP CENTRES INTERVENES

ON THE MOTOR-DRIVEN PUMP. IN THESE CASES, THE MANUFACTURER IS RELIEVED FROM ALL RESPONSIBILITY REGARDING INJURY TO PEOPLE AND SUBSEQUENT DAMAGE TO ADJACENT ITEMS AND/OR THE MOTOR-DRIVEN PUMP ITSELF.

Once you have received the motor-driven pump, make sure that the packaging is not broken or seriously damaged. If it is, immediately inform the person who delivered it. After extracting the motor pump from its packaging, make sure that it was not damaged during transportation. If it has been, inform the retailer within 8 days from delivery. Check the motor-driven pump plate to ensure that the indicated characteristics are those requested by you.

The following parts, being normally subject to wear, have a limited guarantee:

- bearings
- mechanical seals
- grommets
- capacitors

If a fault that is not listed in the "TROUBLESHOOTING" table (chapter 10.1.) occurs, please contact the nearest authorised retailer.

5. GENERAL SAFETY WARNINGS

Before starting the motor-driven pump, the user must follow the operations indicated in this manual (PART 1 and PART 2), and apply them each time the motor-driven pump is used or when maintenance is carried out on it.

5.1. PREVENTIVE MEASURES TO BE TAKEN BY THE USER



Users must observe the accident prevention regulations that are in force in their countries at the time. They must also pay attention to the motor-driven pump characteristics (see "TECHNICAL DATA" in PART 2). Always wear protective gloves when handling the pump or performing maintenance.



While repairing or carrying out maintenance on the motor-driven pump, disconnect the electric supply. Doing this avoids accidental starting, which could injure people and/or cause damage.



The device can be used by children aged above 8 years and by persons with reduced physical, sensory or mental abilities, or who lack adequate experience and knowledge of the product, provided that they are supervised or have been adequately instructed on its safe use and the relevant risks involved. Children must not play with the device. Cleaning and maintenance to be carried out by the user must not be effected by unsupervised children.

Any maintenance, installation or handling carried out on the motor-driven pump while it is still being powered can seriously injure, or even kill, people.

When starting the motor-driven pump, users must ensure that their feet are not bare or, worse, immersed in water. They must also ensure that their hands are not wet.

Users must not operate or carry out any work on the motor-driven pump that is not permitted in this manual.



Stop operation in case pump is in failure. Operation of broken pumps can cause injury or damage property.

Do not touch the pump when the liquid handled is hot water. Burns may result from high temperatures.

Do not touch the motor. The motor's surfaces will be hot, and you could get burned if you touch them.

Do not touch the rotating parts such as the spindle, shaft couplings, V-pulleys, etc. while the pump is running. Since these parts rotate at high speed, doing so could result in injury.

Do not touch the live parts when the power is on. There is a risk of electric shock.

5.2. IMPORTANT PROTECTIONS AND CAUTIONS



All motor-driven pumps are designed in such a way that all moving parts are made safe by using guards. The manufacturer declines any responsibility in the event of damages caused by the removal of said protections.



Each conductor or powered part is electrically insulated with regards to earth. Extra security is also added

by connecting the accessible conducting parts to an earth conductor. This ensures that accessible parts cannot become dangerous should the main insulation become faulty.

5.3. RESIDUAL RISKS FOR SURFACE PUMPS

Residual risks include the following:

- The possibility of coming into contact (even if not accidentally) with the motor's cooling fan by inserting thin objects (e.g. screwdrivers, sticks and similar) through the fan cover holes.
- For single-phase pumps, possible start-up without notice due to automatic rearm of the motor protection device, following the latter's intervention due to motor overheating.

6. TECHNICAL-PRODUCTION CHARACTERISTICS

The motor-driven pump you have purchased has been designed and manufactured in compliance with the following directives:

- MECHANICAL HAZARDS (Annex I Machinery Directive):
 - UNI EN ISO 12100
- ELECTRICAL HAZARDS (Annex I Machinery Directive):
 - UNI EN ISO 12100
 - CEI EN 60204-1
- VARIOUS RISKS (Enclosure I Machines Directive):
 - 2006/42/EC – Enclosure I

The electrical components and relative circuits installed on the motor-driven pumps are in accordance with the CEI EN 60204-1 Directive.

7. INSTALLATION AND DISMANTLING, TRANSPORT AND STORAGE

WARNING!



INSTALLATION MUST BE CARRIED OUT BY A QUALIFIED ENGINEER.

7.1. GENERAL INSTALLATION PRECAUTIONS

- Use metal or rigid plastic pipes in order to avoid their yielding because of the depression created at suction;
- support and align pipes so that they do not put any stress on the pump;
- avoid throttlings caused by bending suction and delivery hoses;
- seal any piping connections: air infiltration in the suction pipe negatively affects pump operation;
- we recommend that a non-return valve and a gate are installed on the delivery pipe at the motor-driven pump outlet;
- fix the piping to the reservoir or to any fixed parts so that it is not supported by the pump;
- do not use a lot of bends (goosenecks) and valves;
- on SURFACE PUMPS installed above head, the suction pipe should be fitted with a foot valve and filter in order to prevent foreign matter from entering and its end should be immersed at a depth that is at least twice the diameter of the pipe; its distance from the bottom of the reservoir should also be one and a half times its diameter.
For suctions longer than 4 metres use an oversized pipe (1/4" wider at suction for improved efficiency).

7.2. INSTALLATION

- Position the pump on a flat surface that is as close as possible to the water source. Leave enough space around the pump to allow safe use and maintenance. A free space of at least 100 mm must be kept in front

- of the cooling fan of surface pumps in all cases;
- lower submersible pumps using a rope fixed to the handle and hooks provided;
- use pipes of suitable diameters (see PART 2) fitted with threaded sleeves that must be screwed onto the pump suction and delivery unions or its threaded counterflanges;
- SURFACE PUMPS cannot be moved or used in the open except as stated in PART 2;
- for specific instructions, consult the chapter "PREPARING FOR USE" in PART 2.

7.3. DISMANTLING

The following must be done when moving or dismantling the motor pump:

- disconnect the electric supply;
- remove the delivery and suction pipes (where present) if too long or bulky;
- if present, unscrew the screws that secure the motor-driven pump to its supporting surface;
- if present, hold the power cable;
- lift the motor-driven pump using equipment suitable to the pump weight and dimensions (refer to the plate).

7.4. TRANSPORTATION

The motor-driven pump is packed in a carton or can be fixed to a wooden pallet, if pump weight and dimensions allow it. Transportation should not, in any case, present any particular problems.

Verify the total weight stamped on the box.

7.5. STORAGE

- The product must be stored in a covered and dry place, far away from heat sources and protected against dirt and vibrations.
- Protect the product against damp conditions, heat sources and mechanical damage.
- Do not place heavy objects on the packaging.
- The product must be stored at an ambient temperature between +5°C and +40°C (41°F – 104°F) with a relative humidity of 60%.

8. ELECTRICAL CONNECTION

- ELECTRICAL CONNECTION MUST BE CARRIED OUT BY A QUALIFIED ENGINEER.
- IT IS ADVISABLE TO INSTALL A HIGH INTENSITY DIFFERENTIAL SWITCH (0.03 A) ON BOTH THE THREEPHASE AND SINGLE PHASE VERSIONS.

WARNING!



Motor-driven pumps not equipped with a plug must be powered by connecting them permanently to the electrical cabinet equipped with a switch, fuses and thermal cut-out calibrated to the pump's absorbed current.

The mains must be reliably earthed, according to the electrical regulations in force in the user's country: this is the installer's responsibility.

If the motor-driven pump is supplied without a power cable, use a cable that complies with the regulations in force and the necessary section according to length, power and mains voltage.

If present, the plug of the single phase version must be connected to the mains far from sprays, water jets or rain and it must be accessible.

The three phase version does not have an internal motor protector, therefore overload protection must be provided by the user.

MOTOR-DRIVEN SURFACE PUMPS

WHILE CONNECTING, MAKE SURE THAT BOTH THE TERMINAL BOARD AND THE MOTOR DO NOT GET WET.

- Connection of the single phase versions must be made on the basis of whether thermoamperometric protection "P" is internal (FIG. 1) or external (FIG. 2).
- For threephase versions, after connecting the star (FIG. 3) or triangle (FIG. 4) cable to the terminal board, looking at the pump from the motor side, check that the cooling fan turns in the same way as the arrow on the label applied on the fan cover. If it is incorrect, swap two of the three wires over on the

motor's terminal strip.

- For applications with inverter use a cable length <25 meters.

SUBMERSIBLE MOTOR-DRIVEN PUMPS

- In single phase versions, plug the unit into the socket.
- For threephase versions (FIG. 5), check that the motor turns in a clockwise direction looking at the pump from the top, proceed as follows: with the motor-driven pump not yet secured to the system, connect the power cable to the terminal board and switch on briefly; the pump shall start with a kick in an anti-clockwise direction, seen from the top of the pump. If the direction is wrong (clockwise), invert two of the three wires in the terminal board of the electrical panel.

FIG. 7 shows the standard voltages shown on the plate with their respective tolerances.

8.1. ADJUSTMENTS AND RECORDINGS

In pumps fitted with a float, adjust the length of the float cable with regards to the minimum and maximum value of the water (see PART 2).

Check that the system automatism does not require a number of start-ups higher than the number shown in FIG. 8 for surface pumps and in PART 2 for submersible pumps.

9. USE AND STARTING

NEVER ALLOW THE MOTOR-DRIVEN PUMP TO OPERATE WITHOUT WATER. DOING SO CAN SERIOUSLY DAMAGE THE INTERNAL COMPONENTS.

9.1. GENERAL WARNINGS

- Our surface pumps are designed to operate at a temperature no higher than 40°C and a level no higher than 1000 metres;
- our motor-driven pumps cannot be used in swimming pools or similar plants;
- prolonged motor pump operation with the delivery pipe closed can cause damage;
- Avoid switching the motor pump on and off more than 50,000 times a year. If operate the pump on and off more than 50,000 times per year, the pump life may be shortened and there is a risk of premature failure. Regarding the maximum number per hour, please refer also Chapter 8;
- during power cuts, it is advisable to disconnect the power to the pump;
- Select the pump so that it will operate close to the best efficiency point, at least between minimum and maximum rated flow rate.

9.2. STARTING DIAGRAM

To put the pump into operation, you must proceed as follows:

- Insert a flat-tip screwdriver through the fan cover, in the back of the pump, until it fits into the slot made on the end of the rotor shaft;
- Turn the screwdriver a couple of complete turns both ways;
- Connect the pump to the system;
- Start the pump two or three times to check system conditions;
- restrict the delivery to cause a rapid pressure increase for a few times;
- make sure that the noise, vibration, pressure and electrical voltage levels are normal.

9.3. STOPPING

- Gradually interrupt water circulation in the delivery section to avoid overpressure in the piping and pump caused by water hammering;
- Cut off the power supply.

10. MAINTENANCE AND REPAIRS

We recommend periodically checking that the pump is working correctly; pay particular attention to any abnormal noise or vibration and, for surface pumps, any mechanical seal leaks.

The main and most common special maintenance operations are generally as follows:

- replacement of mechanical seals
- replacement of grommets
- replacement of bearings
- replacement of capacitors.

When the SURFACE pump remains inactive for a long period, it should be emptied completely, removing the discharge and filling caps, washed carefully with clean

water then emptied. Do not leave water deposits inside. This operation must always be carried out whenever there is a chance of frost in order to avoid the breakdown of the pump components. If the power cord needs changing on submersible pumps, this must be done by an assistance centre only.

10.1. TROUBLESHOOTING

DISPLAYED FAULT	CAUSE	SOLUTION
THE PUMP DOES NOT WORK The motor turns	Float sticking	Check that the float reaches the level ON
	Thermal protection activated (single phase)	It reactivates automatically (single phase only)
	Incorrect electrical connection	Check the terminal board and the electrical panel
	Automatic switch triggered or fuses blown	Reset the switch or replace the fuses and verify the cause
	No electricity	Check the electrical supply meter
THE PUMP DOES NOT WORK The motor turns	Plug not inserted	Check the connection to the power supply
	Decrease in the line voltage	Wait for voltage to return to normal
	Suction filter / hole blocked	Clean the filter / hole
	Foot valve blocked	Clean the valve and check its operation
	Pump not primed	Prime the pump Check any delivery non-return valves Check the liquid level
THE PUMP WORKS with a reduced flow rate	Pressure too low	Restrict the delivery gate
	System undersized	Re-examine the system
	System dirty	Clean the piping, valves, filters
	Water level too low	Switch off the pump or immerse the foot valve
	Incorrect rotational direction (threephase only)	Invert the two phases
THE PUMP STOPS AFTER WORKING FOR BRIEF PERIODS	Incorrect supply voltage	Supply the pump with the voltage indicated on the ate
	Leaks from piping	Check the joints
	Pressure too high	Recheck the system
Thermal protection intervention	Internal fault	Contact the nearest retailer
THE PUMP STOPS AFTER WORKING FOR BRIEF PERIODS Pressure applications	The difference between maximum and minimum pressure is minimal	Increase the difference between the two pressures

DISPLAYED FAULT	CAUSE	SOLUTION
THE PUMP DOES NOT STOP Pressure applications	Maximum pressure too high	Set maximum pressure at a lower value
	Flow rate too high	Reduce the flow rate
	Cavitation	Contact the nearest retailer
THE PUMP VIBRATES Or is too noisy during operation	Irregular piping	Fix in a better way
	Noisy bearing	Contact the nearest retailer
	Foreign bodies sliding along the motor fan	Remove the foreign bodies
	Incorrect priming	Bleed the pump and/or fill it again

11. DISPOSAL



This product falls within the scope of Directive 2012/19/EU regarding the management of electrical and electronic equipment waste (WEEE). Electronic-electrical equipment must not be disposed of with domestic waste as it is made of various materials that can be recycled at the appropriate facilities. Inquiries should be made through the municipal authorities regarding the location of the ecological platforms that receive products for disposal and their subsequent correct recycling.

Furthermore, it is worth remembering that, upon purchase of an equivalent appliance, shops are obliged to collect the product for disposal free of charge. This product is not potentially dangerous for human health and the environment, since it does not contain harmful substances as per Directive 2011/65/EU (RoHS), yet if abandoned in the environment it has a negative impact on the ecosystem.

Read the instructions carefully before using the appliance for the first time. It is recommended that you do not use this product for any purpose other than that for which it was intended; there is danger of electric shock if used improperly. The crossed-out bin symbol found on the appliance label indicates the compliance of this product with the regulations regarding electrical and electronic equipment waste.

Abandoning the appliance in the environment or its illegal disposal is punishable by law. Specific cases are, however, indicated in the "DISPOSAL" chapter in PART 2.

This symbol on the pump means that it cannot be disposed of with household waste.

According to Article 9(1)(i) of the Waste Framework Directive 2008/98/EC and to the 1907/2006 REACH regulation, all EBARA products have been notified to the European Chemicals Agency (ECHA).

To consult the SCIP Number with related information on the safe use of the product see section "Company Certifications" on the website www.ebara-europe.com

12. SUPPLIED TECHNICAL DOCUMENTATION

12.1. DRAWING SHOWING THE ELECTRICAL CONNECTIONS OF A SINGLE PHASE MOTOR-DRIVEN PUMP

See FIG. 1-2

12.2. DRAWINGS SHOWING THE ELECTRICAL CONNECTIONS OF A THREEPHASE PUMP

See FIG. 3-4-5

12.3. EXAMPLE OF A PLATE

See FIG. 6.1-6.2 (The manufacturer reserves the right to modify it).

FIG. 1

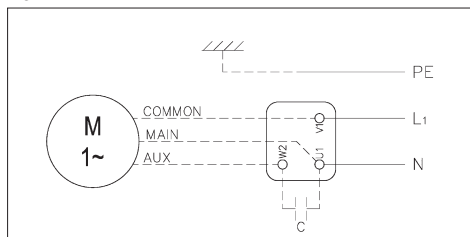


FIG. 2

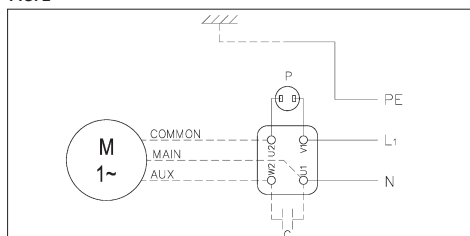


FIG. 3

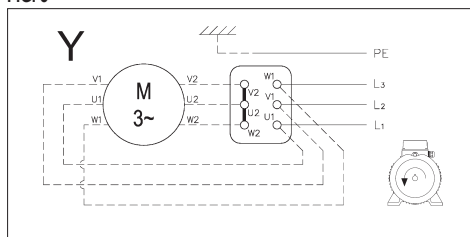


FIG. 4

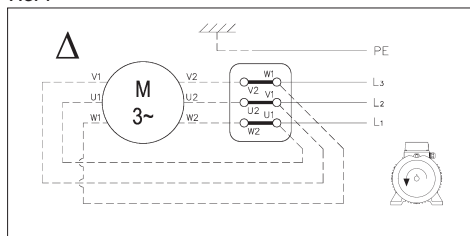


FIG. 5

