

ZeOS MANAGEMENT SYSTEM



EUROPE | AFRICA | ASIA

CASTECH.GE

Casino Management System was developed specifically for gaming establishments, ranging from little card rooms to expansive casinos, with the goal of efficiently managing both slot, automated and live table games.

It provides a comprehensive selection of modules and player tracking alternatives, each of which has been optimized for usefulness and is capable of being used in a variety of different ways to meet the varied requirements of different clients.

The technology gives full control over all operations taking place in real time, including analysis and reporting of the outcomes for both slot machines and live games.

The customer game reporting and the loyalty program are both wonderful instruments that may be used to generate outstanding outcomes in the halls.





REACH YOUR CASINO FROM ANYWHERE WITH ZeOS

ZeOS Casino Management System is comprehensive tool for casino management and complete control over casino operation. High reliability and attention to detail of the system enables optimization of all work processes. Both in terms of better performance of individual operation as well as optimizing the number of staff employed to undertake the work.

These qualities make the system a comprehensive tool for effective management of gaming devices and casino employees as well as excellent tool for effective guest service at the casino. Casino Management System is made to fit legislative standards in individual jurisdictions.

This is a special edition of the casino management system designed to offer flexible solutions for retail operations at many small and medium-size locations. It avails monitoring and control of the most important processes at a gaming venue.

Full Casino solution

- Decision-making system
- Secure and innovative

Base Configurations

- Real-time slot monitoring
- accounting and reporting
- Jackpot (Local and Wide Area)

Full Casino includes

- Reception
- Player tracking
- Cashless

Full Casino solution

- Simple to install
- Obtains quick and accurate accounting and cash reporting
- Analysis of the information
- Avails the operators to control the processes via a single laptop

CASINO MANAGEMENT

- Customer Win/Loss analyzing.
- Rebate On Losses (Discounts or Losing commission), Complementarities or Customized models for your own casino business.
- Call reports for marketing.
- Local or Global sales strategies.
- Cage balancing.
- Multi currencies.
- Customer qualification.
- CRM Management.
- Portfolio Management.
- Pit Management.
- Floor Management.
- Live Gaming Management.
- Casino Table Management
- Slot Integrations with all Player Tracking Systems.



MANAGEMENT SUPERVISION

- Managing working shifts
- Supervision / control over slot machines
- Managing the users of the system and other employees
- Monitoring business reports (counter, alarm and event reviews)
- Managing and monitoring of slot machine discharges
- Supervision over ticketing
- Database safety backup production
- Credit on slot machines management



CASH DESK

- Cash Coins Cash Desk
- Self-service Cash Desk
- Cash outs (manual payouts)
- Ticketing
- Managing currency exchange
- Managing and control over Cash Desk grants



ACCOUNTING

- Income overview based on different criteria
- Cash desk statements
- Shift statements
- Reports and statistics
- Customized Report



TICKETING

- It is used to transfer money between slot machines and desk easily.
- ZeOs supports multi-currencies Cuts operating costs
- Increase activity time
- Increase casino revenue
- Increase player's comfort
- Simplifies cage processes
- Simple, reliable and easy to setup
- No additional cabling or HW required
- Fast return of investment
- User friendly interface and usage
- Crypto authentication and shuts down cheats.
- Enhances systems such as barcode reader and prevents mistakes from happening..
- Supportable with self-service tools such as cash, lottery and promotion kiosks.
- Full Ticket-in & Ticket-out options
- Promotional tickets (cashable or not)
- Buyable Promo-tickets
- Based on System Validation
- Safe against fraud (unique barcode ID) Multi-denomination supported
- Redemption on CRT
- Accurate count with counting machines
- Alerting functionalities



JACKPOT

- Jackpot management in one or more associated casinos
- Gives the opportunity to create either progressive or a mystery jackpot among all the machines on the floor
- Can be installed without the need of RAM clear
- Supports level jackpots up to 10
- Supports personalized sounds according to the level of the jackpot
- Can also create giant jackpot between casinos using Ethernet network
- Visible and hidden Jackpot increment setup
- Settable min. and max. JP values and hit frequency
- Local or Wide Area configuration
- Integrated casino advertising and messaging
- Excellent price-performance ratio
- Custom Jackpot signs



PLAYER TRACKING & BONUSING

- Guest activity monitoring and rewarding their loyalty
- Player tracking is a tool to basically increase visitor satisfaction.
- Supports multi-currency.
- Players accumulate points while playing with their loyalty cards.
- These points can be used to receive free services such as food and beverages, hotel services promotional coupons or cash back.
- Players can be tracked from the cash desk even if they forget to insert their loyalty cards.
- Is compatible with kiosks like cash, lottery or promotion.
- Real-time view of players' activity including their location on the floor
- Integrated customer management system helps building better relationships with players and sales agents
- Variety of bonus options (time, slot machine, player characteristic-specific promotions ...)
- Enables the optimization and efficient cost control of all the marketing costs
- Easily mountable Player Tracking hardware components independent of the slot machine type
- Exhaustive reporting and predictions on player spend
- Segment players by different parameters
- Reward players with points earned by play and spent on different games, locations and time periods
- Create time specific promotions such as Happy Hours
- Do a full comp and points analysis
- Track points redemption, coupons and comps



CASHLESS

- System that enables casino to operate without using cash



GAMING RECEPTION

- Control over guest entries
- Issuing of club cards.
- Is a solution for easy and fast registration of the guests at the casino entrance.
- ZeOs casino reception is tailor made for each country according to their legislation.
- All casino guests' info is recorded in a safe environment and the guests are welcomed to the casino.
- Provides detailed reports about the guests for frequent and regular guests.
- Provides fast track auto check in with face recognition software or RFID cards.
- Role-based access to different menus and data
- Complete and Real-time review of all casino visitors including their photo
- Selective access to VIP areas
- Comprehensive analytics over visits and visitors
- Identification of peak and low visiting periods



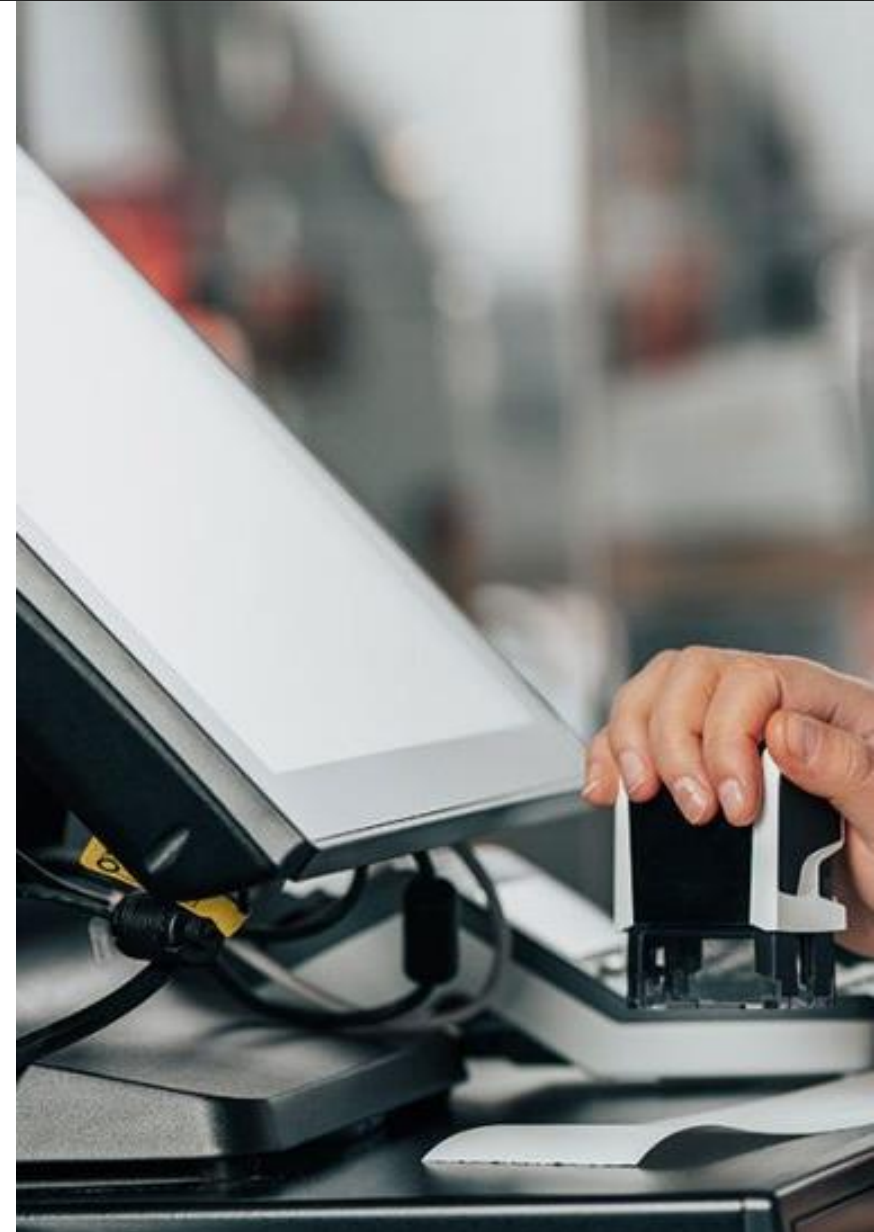
STAFF TRACKING

- Compatible with Face Recognition and Fingerprint devices.
- ROTA Management.
- Time Attendance Management.
- Scoring Management.
- Discipline Management.
- Performance Analysis.
- Salary, Tips, Tax and Accounting Management.
- Legal Payrolls and Payments.
- Vacation Planing and Management.
- CV Bank Management.
- Entrust Management.
- Digital Document Management.
- Digital BreakList Management.
- BreakList notifications on Casino LiveGame Tables and Staff Room.



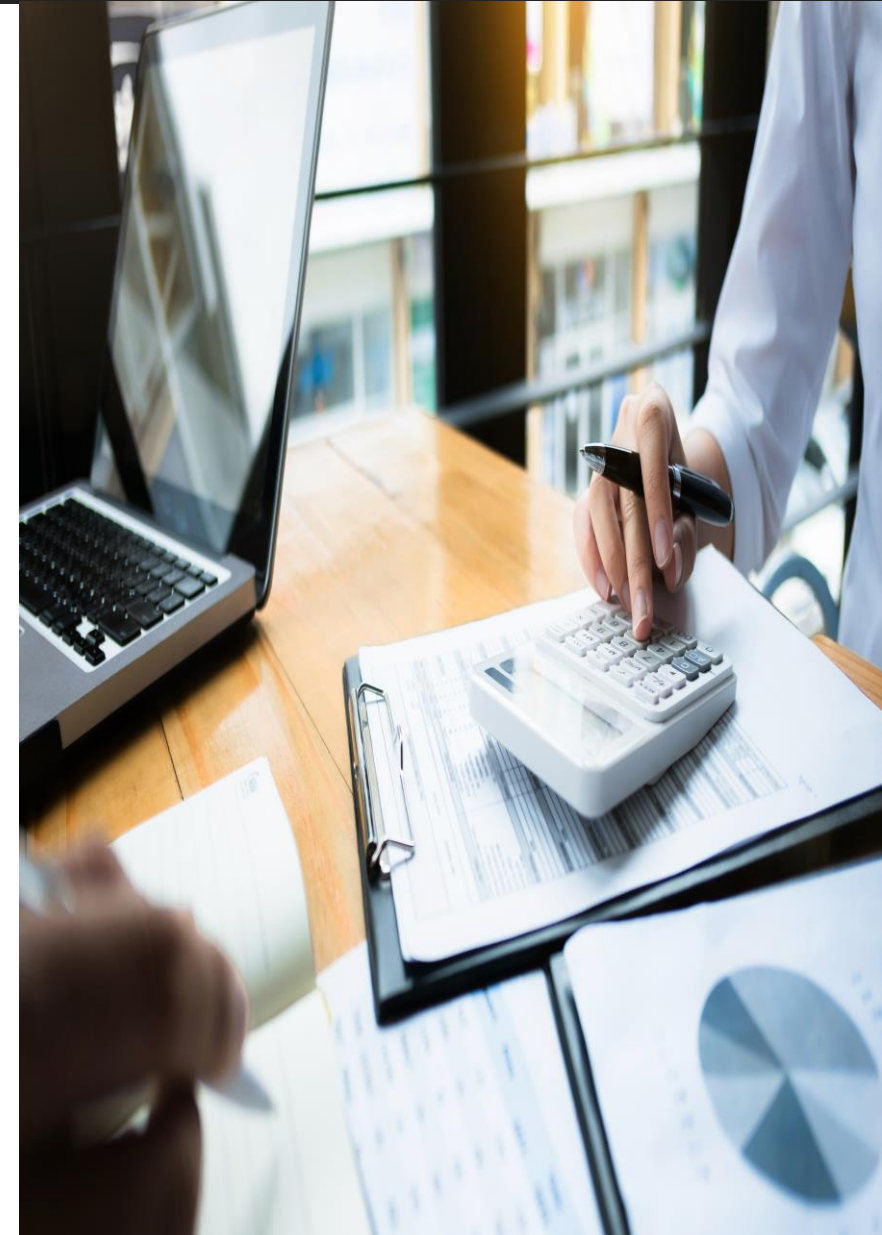
POS RETAIL MANAGEMENT

- Unlimited POS Management.
- Working with POS printers.
- Working with PDA, Tablet and Touch Screen Devices.
- Order integration with Casino Inspector Module.
- Stock Management.
- Warehouse Management.
- Cost Control Management.
- Sound notifications for noisy places.
- Waiter performance analyse and reports.
- Information favorite products of Customers.
- VIP restaurant Management.
- Notes for Orders.
- Side options for the orders.
- Working with Casino Player Cards.

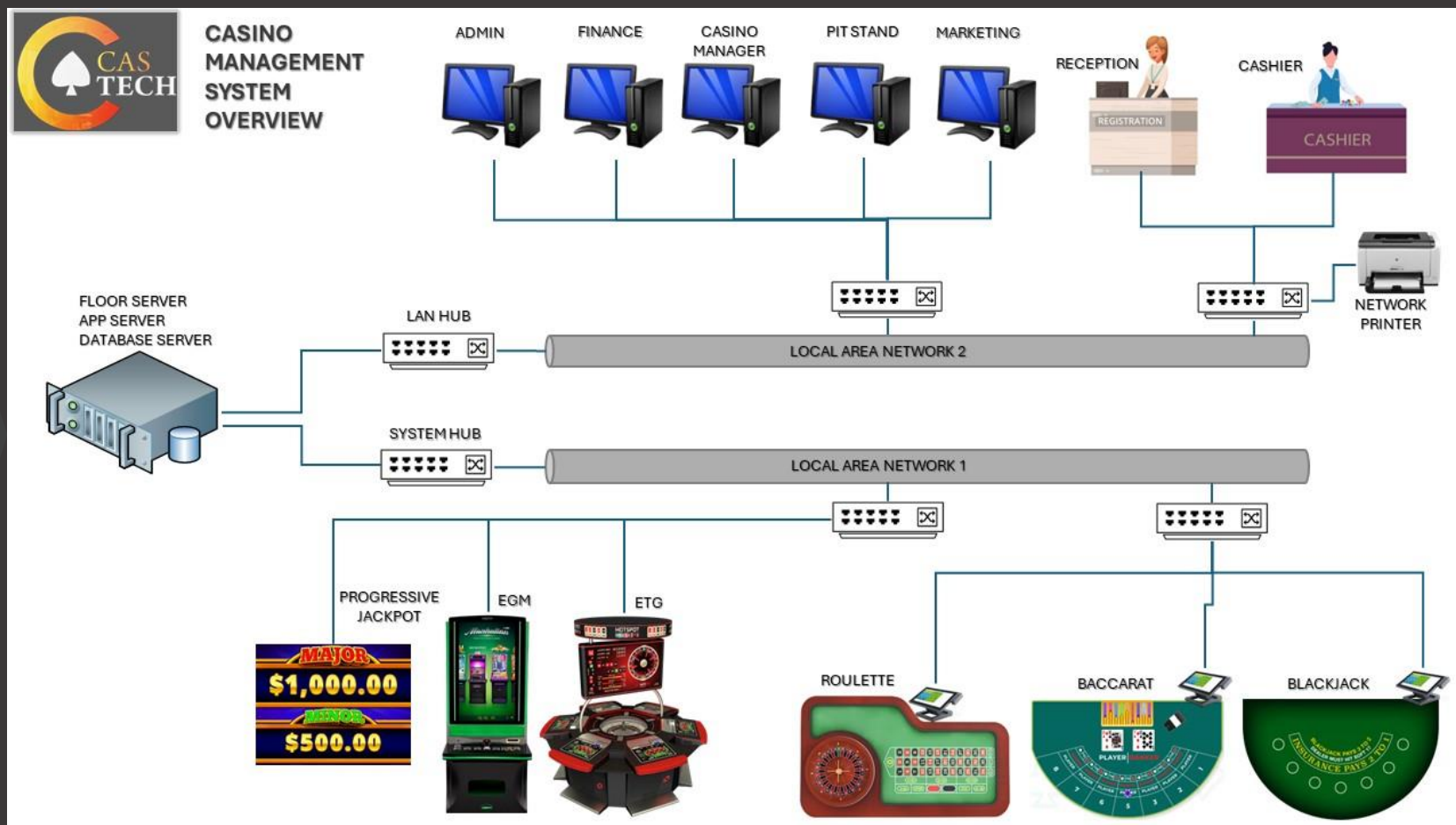


EXPENSE MANAGEMENT

- **Flight Ticket Management.**
- **Casino Car Tracking with GPS**
- **Taxi Management.**
- **Customer Transfer Management.**
- **Casino Reception Management.**
- **Event Organise and Managing.**
- **Event Organise Scheduling.**
- **Info board for Drivers.**
- **Flight Price Contract Management.**
- **Travel Agency Ticket Agreements.**
- **Payment Management.**
- **Hotel Folio Management.**
- **Casino and Hotel Integrations.**
- **Phone Book.**
- **Lounge Integration for Airport**

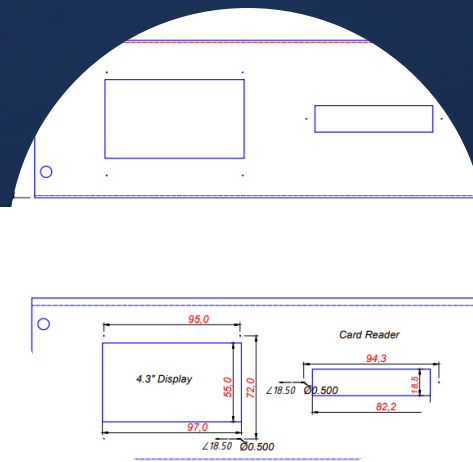
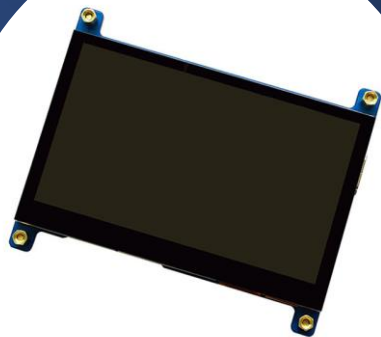
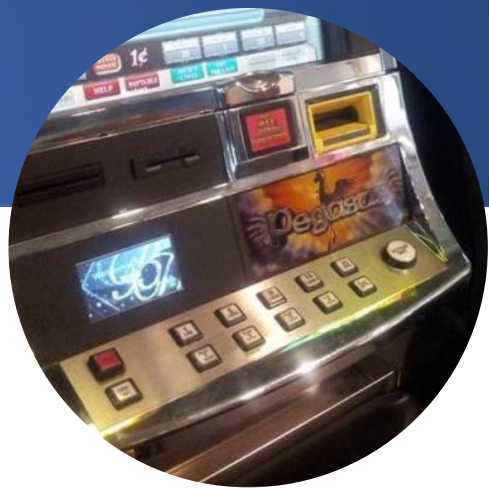


Zeos Casino Management System is comprehensive modular tool for casino management and complete control over casino operation.



PLAYER TRACKING MODULE

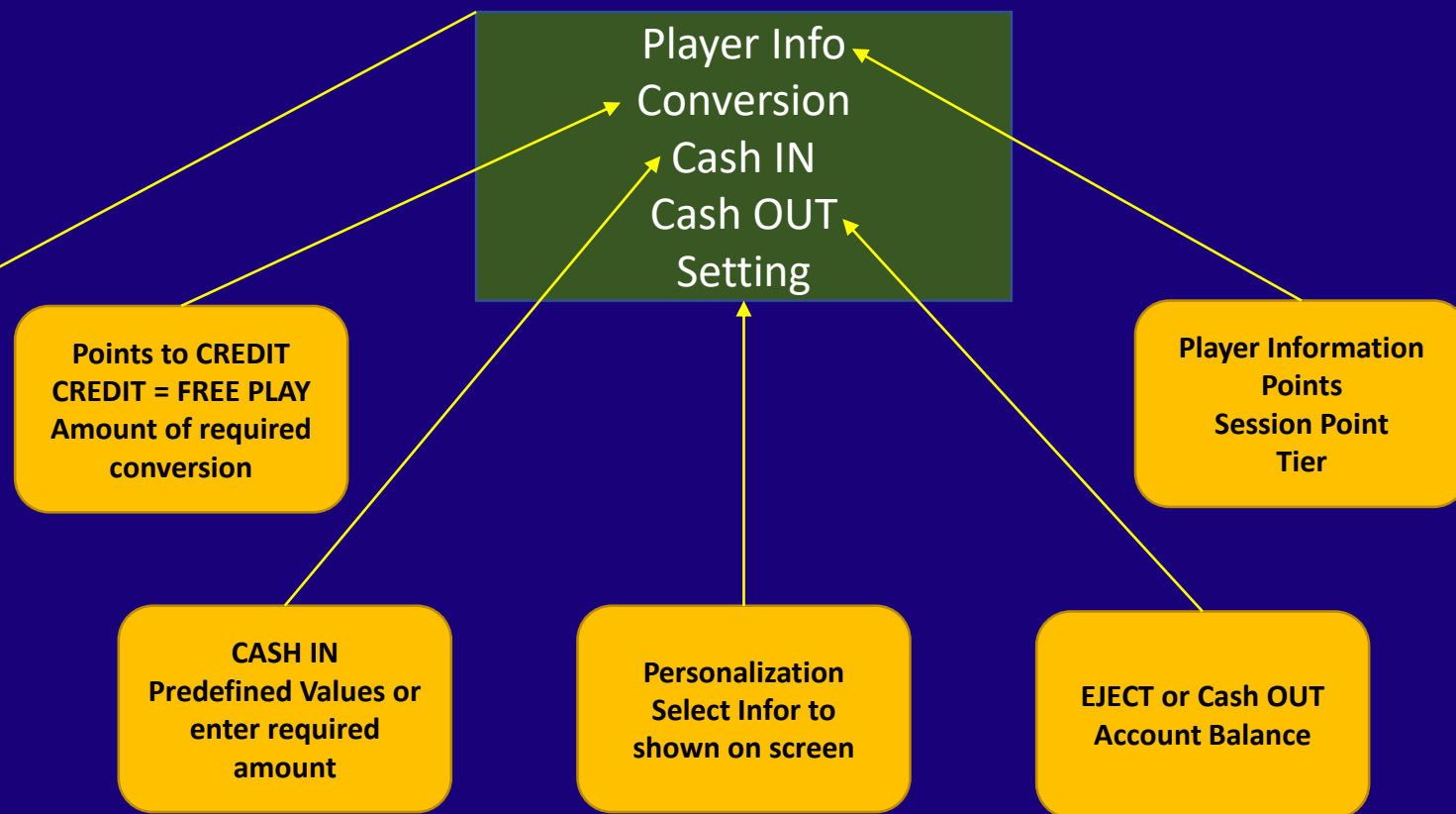
- 4.3" Touch Screen Display
- Configurable Player Display
- International Languages
- Fit all manufacturers slot models



Player Tracking Intuitive Screen



Configurable Intuitive Main Screen





MORE FEATURE

- ZeOS Management System features
 - Differential Point Setting for Table Games, Slot Machines, Electronic Table Games.
 - Point Redemption for Free Play, Merchandise, F&B and Hotel.
 - Free Play – Non-Redeemable
 - Player Tier Management
 - Rebate On Loses (“Losing Commission” or “Discount”)
 - System Calculated for Table Games and Slot
 - Standard Setting – Across floor
 - Individual Player ROLL % - Specific Player
 - Junket Program
 - Commission
 - Promotion feature – Birthday, Double Points, High Turnover.
- ZeOS Casino Management Systems Core consists – Reception, Live Game, Finance, Marketing modules.
- ZeOS Slot Management System Core consist – Reception, Reconciliation, Cashless, Player Tracking, Bonusing and Jackpot modules.
- ZeOS POS Sale System Management consists Order stock, Order to get, mobile device and player card use.
- ZeOS Staff Tracking System consists Finance, Casino Digital Break list and break room display module.

WHY CHOOSE ZEOS

- ZeOS uses 21st century technology to offer our customers quality products that will enhance their operations and make them more profitable.
- ZeOS's systems are full featured and affordably priced, especially for smaller casinos.
- ZeOS modular approach to system construction allows us to provide the casino with the correct mix of functionality and the ability to add functionality as the operation grows.
- ZeOS main objective is to provide useful and affordable tools for small and medium sized gaming operations.



VIETNAM



LAOS



PAPUA
NEW
GUINEA



GEORGIA



MACEDONIA



ROMANIA



MONACO



BULGARIA



NICOSA CYPRUS



KYRENIA CYPRUS



SARAY CYPRUS