S/C

21st May 1995

Shubham Chavan

Profile

Analytical, Energetic & Self-motivated, qualified first-class with distinction B. Tech with 1.5 years of experience in tech. Seeking assignment in Software with an organization of repute. I am passionate about technology and would like to contribute my skills to make people's life more convenient.

Skills

Python, Git, SQL, PowerBi, Linux.

Languages

English, Hindi, Marathi.

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Pune

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LINKEDIN
https://www.linkedin.com/in/shubhamchavan1995/

GITHUB
https://github.com/silvercry007/

EXPERIENCE

Apr'21-Sep'22 (1.5 years)

Technical Support Executive • Vsynergize Outsourcing pvt. Ltd. • Pune.
Worked for the client Q Link Wireless - It is an American telecommunications company based in Dania, Florida that provides wireless services to Lifeline eligible consumers.

- Troubleshooting technical issues for Android and I-OS devices related to network connectivity.
- Led the support team, worked with cross-functional Business Readiness, Marketing & Development teams, Vendors, Customers located globally.
- Customer onboarding to a digital platform and ensuring smooth functioning of operation.
- Automated the book of work required by the support team, this resulted in improved efficiency and quality of work and saved 10-man hours/week.

EDUCATION

B. Tech - Mechanical Engineer'2021 with first class with distinction from MIT Academy of Engineering (Pune).
HSC (12th)– Nowrosjee Wadia College or Arts and Science. (Computer Science)
SSC (10th)– J.N Petit Technical High School.

COURSES

100 Days of Code: The Complete Python Pro Bootcamp for 2023 Learn DevOps: Docker, Kubernetes, Terraform and Azure DevOps.
Advanced Certification in Data Science and AI

ACTIVITIES AND INTERESTS

Gaming, Reading, playing Cricket