WILLIAM SKAGGS

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Professional Summary

As a soon-to-be engineering graduate with a passion for innovation and a strong foundation in core engineering principles, I am eager to embark on my professional journey. With a rigorous academic background and hands-on experience gained through various internships and projects, I am well-prepared to contribute to a dynamic and forward-thinking organization. I especially hope to utilize my keen eye for detail and my dedication for continuous learning.

Education

Bachelor of Science: Civil Engineering, Expected in 05/2024

Northern Arizona University - Flagstaff, AZ

Accomplishments

• Active Dean's list recipient

• ISWS Student Steel Bridge Capstone Team Member

• Vice President of the NAU Steel Bridge Club

• Current GPA: 3.72

Skills

• CAD Drafting

• Microsoft Office Products

- Google Products
- Engineering Design

Work History

Design Intern, 05/2023 to 08/2023

Superior Industries International Inc – 9880 E Superior Ln #2337, Prescott Valley, AZ 86314

Developed, designed, and drafted over 120 different conveyor parts to be standardized. Worked closely with mentoring engineer to work on large scale conveyors and aid other interns in additional projects. Lead general engineering meeting to determine schedule and release dates of projects.

IT Technical Support Representative, 08/2021 to Current

Northern Arizona University – 1900 S Knoles Dr. Flagstaff, AZ 86011

Assisted more than 5000 university students, staff, and faculty members with issues ranging from general password changes to full scale course remodeling. Generated numerous ticket templates to assist other IT representatives with assisting customers and solving common problems. Responsible for monitoring multiple overnight systems including routine server maintenance checks.