

Dear Kurt,

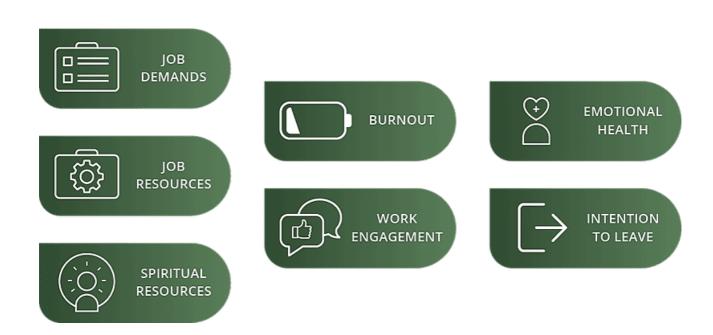
Thanks for investing time in your ministry wellness. The purpose of this report is to sharpen your awareness and help you reflect on how you are "really" going in ministry. The assessment considers various aspects of your person, ministry and relationships, in order to equip you to take proactive action that you might thrive and endure.

Take your time to read, reflect, pray and talk with someone about the results in this report. If your results concern you please reach out as outlined on page 16.

Understanding Leader Wellness and Burnout

The Leader Wellness assessment is built upon the research and experience of Dr Grant Bickerton. His research examined occupational stress and well-being among Christian ministry workers. This work spanned the domains of organisational psychology, stress and coping, health psychology, and the psychology of religion and spirituality.

This assessment breaks leader wellness and burnout into 7 related parts. Each part is the combined total of 1-4 contributing factors. Each factor is given a rating compared to a sample of 2600 Christian ministry workers. The purpose of the rating is not to give an exact measure of your wellness but to indicate potential areas of risk and growth in your approach to sustainable long-term ministry.





Job Demands

Job demands are any aspects of our work (tasks we do, relationship dynamics, even physical environments) that require energy and effort to meet. Job demands are not necessarily negative but if not replaced can deplete energy resources leading to exhaustion. Job demands factors are:

Workload, Work/Home Interference, Interpersonal Conflict, Role Ambiguity



Job Resources

Job Resources are those aspects related to your work that help a you achieve work tasks, reduce job demands and/or the strain associated with them and stimulate personal growth and development. Job resources factors are: Autonomy, Leader/Mentor Support and Growth Opportunities.



Spiritual Resources

Spiritual resources consist of beliefs and practices related to your relationship with God that help people be more resilient and confident in ministry tasks. Spiritual resource factors are: Sense of Calling, Secure Attachment to God



Burnout

Burnout is a psychological state related to work-related features that cause chronic stress that drains our energy resources.

Burnout factors are: Emotional Exhaustion, Cynicism, Sense of ineffectiveness.



Work Engagement

Work engagement is a positive state of motivation and fulfilment that characterises some who is well in their work.

Work engagement factors are: Vigour/Energy, Dedication, Absorption.



Emotional Health

Burnout and/or low work engagement results inevitably in negative emotional health. The emotional health factors assessed in this report draws from the DASS 21 assessment and include: Depression, Anxiety, Stress.



Intention to leave

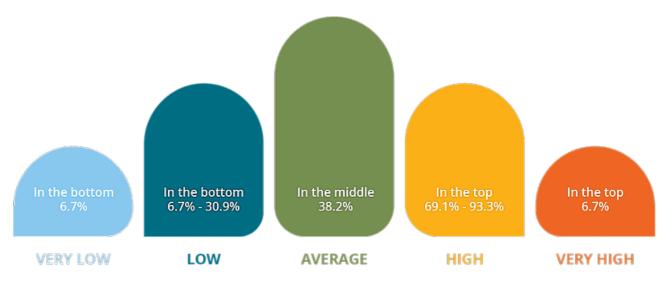
Research among Australian clergy and others in Christian ministry indicates that burnout and/or low work engagement result in greater absenteeism and intentions to leave the ministry.

How to read the report

The following pages contains a breakdown of ratings for each wellness factor. Please note that HIGH is not always a good rating and LOW a bad rating e.g. Very High job resources is a good thing but very hIgh job demands can be disastrous. Therefore start with 'IMMEDIATE ACTION' factors followed by 'EXPLORE FURTHER'. After these areas are considered take your time to consider the rest of the report to further develop the areas within the 'HEALTHY RANGE'. To dive deeper into the results consider getting a personalised debrief.

Your Overall Ministry Wellness Result





Your response is compared with 2600 other Christian ministry workers

Ministry Wellness Area	Rating	Action Required?
WORKLOAD	нібн	EXPLORE FURTHER PAGE 5/6
WORK/HOME INTERFERANCE	нідн	EXPLORE FURTHER PAGE 5/6
INTERPERSONAL CONFLICT	HIGH	EXPLORE FURTHER PAGE 5/6
ROLE AMBIGUITY	VERY HIGH	IMMEDIATE ACTION PAGE 5/6
AUTONOMY	LOW	EXPLORE FURTHER PAGE 7/8
LEADER/MENTOR SUPPORT	HIGH	HEALTHY RANGE
GROWTH OPPORTUNITIES	LOW	EXPLORE FURTHER PAGE 7/8
SENSE OF CALLING	VERY LOW	IMMEDIATE ACTION PAGE 9/10
SECURE ATTACHMENT TO GOD	VERY HIGH	HEALTHY RANGE
COLLABORATIVE RELIGIOUS COPING	VERY LOW	IMMEDIATE ACTION PAGE 9/10
VIGOUR	AVERAGE	HEALTHY RANGE
DEDICATION	AVERAGE	HEALTHY RANGE
ABSORPTION	AVERAGE	HEALTHY RANGE
EMOTIONAL EXHAUSTION	HIGH	EXPLORE FURTHER PAGE 13/14
CYNICISM	VERY HIGH	IMMEDIATE ACTION PAGE 13/14
SENSE OF INEFFECTIVENESS	AVERAGE	HEALTHY RANGE
INTENTION TO LEAVE	VERY HIGH	EXPLORE FURTHER PAGE 15
DEPRESSION	MILD	HEALTHY RANGE
DEPRESSION ANXIETY STRESS	MODERATE	SEEK FURTHER MEDICAL ADVICE
STRESS	NORMAL	HEALTHY RANGE

If the results concern you seek further investigation by a GP or other health professional.



HIGH

WORKLOAD	HOME INTERFERENCE	INTERPERSONAL CONFLICT	ROLE AMBIGUITY
HIGH	HIGH	HIGH	VERY HIGH

Result In comparison with other ministry workers, your current ministry requires a high

level of sustained physical and/or psychological effort and subsequent stress. This can be endured for a season of time, however if these demands continue at this level without rest, recovery and adequate spiritual/job resources, this will lead to

decreased work engagement and burnout.

Reflect Are your job demands unusual (a season of increased workload, conflict,

uncertainty or home/work interference) or has this level of demand become the

norm?

Prayer Ask God for wisdom to discern the most important things you should be pursuing

each day. Ask God for the energy and strength to maintain your current job demands and for opportunities to rest and recover amidst the high demand.

Action Keep an eye on your current work demands. Make sure that any increase in job

demands are met with an increase in job and spiritual resources. Look at your breakdown of results for job demands and consider ways you could lower your

highest result.

Additional Questions

Can you identify the core callings or convictions that are vital in your response to God as a living sacrifice? How can you ensure that these are given maximum

expression? Can you drop any of your demands in order to focus more on your

core convictions?



Job Demands Breakdown

WORKLOAD HIGH

Workload (or work-OVER-load) concerns having too many work demands for the time and energy resources available. The experience of acute fatigue from short periods of very high workloads – even up to a couple of months, does not need to result in burnout if people can recover during restful periods at work or home. However, when this kind of overload is a chronic job condition, and the eight-week stint stretches out to months and years without the compensatory opportunity to rest, recover, and restore balance, energy depletion and chronic exhaustion are inevitable.

Sometimes work overload is caused by a person being mismatched with particular work roles that they may lack the skill or natural inclination for – when it is required in reasonable quantities. Such work mismatches drain energy faster than may be expected and can result in exhaustion.

HOME INTERFERENCE

HIGH

Vocational Christian ministry is known to have a high level of overlap between work and non-work domains of life. As such, work demands can bleed into home life, impeding opportunities to detach from work and replenish energy. Boundaries between work and non-work domains become blurred; therefore, one can feel like they are always "on" or are used to feeling like they need to be "on" even at home. The result is less efficient recovery and greater exhaustion over time.

INTERPERSONAL CONFLICT

HIGH

Interpersonal conflicts are strongly related to burnout among Australian Christian workers. Yet interpersonal conflicts are inevitable within communities where spiritual convictions and preferences are involved. Interpersonal conflicts may exist with those one serves alongside, that one serves, or between others in the community. All these are wearing on energy and are associated with increased cynicism. Sometimes it is not a direct conflict but rather a conflict of varying values related to ministry. Mismatches of values within teams are also wearing over time and are associated with a constant sense of tension and frustration.

ROLE AMBIGUITY

VERY HIGH

Role ambiguity concerns a lack of clarity regarding duties required, expectations of others, or outcomes that suggest tasks are completed. One is never sure if they are doing the "right" things or how much is reasonable for a day or week's work. When my role is ambiguous, I never know if I have done enough, and so I can find it hard to stop. Of course, throw cross-cultural factors into this mix and the ambiguity of expectations and role can be greatly magnified.



AVERAGE

AUTONOMY	LEADER/MENTOR SUPPORT	GROWTH OPPORTUNITIES
LOW	HIGH	LOW

Result

In comparison with other ministry workers, your current ministry provides an average level of job resources to support you in ministry. These job resources are helping you achieve your ministry goals and reducing the impact of work demands and your risk of burnout. One important result to keep in mind is your spiritual resources. Research suggests that if your spiritual resources wane, even if your job resources are high, motivation for ministry will likely decrease over time.

Reflect

How could you increase your level of autonomy? What other leaders and mentors could you connect with to develop the ministry? What opportunities for growth are you not taking advantage of?

Prayer

Thank God for the resources that he has provided for you in this ministry. Ask for wisdom on how you can continue to foster and increase those resources and enable others to benefit from them. Ask God to help you remain focused on and build your spiritual resources.

Action

Consider how you could broaden the job resources you draw upon in your ministry. Are there new growth opportunities? Reach out to one potential mentor over the next month and have a coffee with them. If you are struggling with lack of autonomy in your role perhaps make time to talk with your ministry leader about increasing the freedom you have in your ministry choices.



Job Resources Breakdown

AUTONOMY LOW

Autonomy refers to the degree of freedom and independence a person has over aspects of their work such as work related decisions such as when and how to accomplish one's work tasks. Discretion concerning which roles a ministry worker is responsible to fulfil, and their level of autonomy and control over how they fulfil them, has been positively related to well-being among ministry workers.

LEADER/MENTOR SUPPORT

HIGI

Support from leaders and mentors is a motivational resource as it can provide fresh information and insights on how to improve work performance, solve work related problems, and reduce the sense of personal and professional isolation.

GROWTH OPPORTUNITIES

LOW

Growth opportunities assess the degree to which one's work place provides personal and skill development. Such opportunities could be to develop in the current role, to develop new skills to take on a new role, or just a sense that one is developing holistically being in this work environment.



HIGH

SENSE OF CALLING	SECURE ATTACHMENT TO GOD	COLLABORATIVE RELIGIOUS COPING
VERY LOW	VERY HIGH	HIGH

Result In comparison with other ministry workers you have an average level of spiritual

resources in your personal relationship with God. You have some sense of being set apart by God for the ministry you're involved in. Your experience of God is mostly personal, intimate and safe. This personal relationship with God, more

often than not, provides you strength when you face ministry stress.

Reflect What short circuits your time with God when ministry gets hard?

What aspects of your ministry gives you the strongest sense of "This is what God

wants me to be doing"?

When do you turn to God most for his empowering in your ministry work?

When do you tend to go it alone?

Prayer Thank God for revealing himself to you as your Father and someone who can be

trusted. Ask him to give you the motivation to find your greatest joy in your

relationship with him.

Action Do everything you can to develop your relationship with the Lord. This is your

most significant resource for thriving and enduring in ministry. Take some time in the next week to spend an extended time pursuing God through reading the bible, singing, praying or some other spiritual discipline. Mark in your calendar times devoted to building on your relationship with the Lord over the next month.



Spiritual Resources Breakdown

SENSE OF CALLING

VERY LOW

In the Bible, "calling" is used in a variety of ways, mostly concerning God's effective work of bringing all Christians to salvation (Romans 8:28). For the purpose of this assessment, calling refers to the degree to which a person thinks, believes, or is convicted that God's desires them to be active in their current ministry work role.

SECURE ATTACHMENT TO GOD

VERY HIGH

Secure attachment to God assesses a particular experience of relating to God that is characterised as safe. It means to depend on and be close to God, a confidence that He will not abandon or reject you. While this involves theological content, it is more concerned with a person's felt experience and confidence than pure orthodoxy. Research suggests that secure attachment to God assists with managing stress and building confidence to move forward in ministry.

COLLABORATIVE RELIGIOUS COPING

HIGH

Collaborative religious coping is a style of managing ministry stress characterised by both the person being active while at the same time relying on God. The person takes an active stance to address and cope with the problem they are facing, while also consciously drawing support and a sense of personal empowerment from God as they actively engage the stressor at hand.



AVERAGE

VIGOUR	DEDICATION	ABSORPTION
AVERAGE	AVERAGE	AVERAGE

Result In comparison with other ministry workers, you have an average level of ministry

engagement. You enjoy what you do. You are mostly motivated and fulfilled with energy for your ministry which you see as significant. You find the ministry absorbing most of the time. Take some time to reflect on which of the aspects of ministry wellness that could be impacting this result (Job demands, Job resources,

Spiritual resources).

Reflect What aspects of the ministry energise you the most?

What aspects of your current ministry drain you the most?

Has your conviction about what God wants you to be doing ebbed and flowed

over the past 12 months?

Prayer Thank God for the pleasure you find in the ministry he has set you apart for. Ask

for wisdom on how you can continue to stoke the fire of your desire to know and

follow Jesus passionately, and motivation to minister from that.

Action Take some time to stop and reflect on what's working for you. What are the things

making your ministry engaging? Make sure you hold onto these things in the future as seasons change in your role. Then list the things that you think drain you in your ministry. Consider how important those things are for you to do. Could they be removed or reshaped to come more in line with what engages you?

To explore how different tasks and roles within teams energise you consider

working with a pastoral supervisor or ministry coach.



Work Engagement Breakdown

VIGOUR AVERAGE

Vigour is all about energy - it is the sense of having energy for, and being energetic about ministry. It is a core element of engagement and includes mental resilience, the willingness to invest effort into work, and persistence even in the fact of difficulties.

DEDICATION AVERAGE

Dedication in ministry relates to how significant and worthwhile we consider what we are involved in. It reflects seeing one ministry work as a positive challenge. important, meaningful and even inspiring to be involved in.

ABSORPTION AVERAGE

Absorption concerns feeling positively and happily engrossed in one's work. It relates to the concept of "flow", where one can feel pleasantly lost when doing aspects of ministry work, and time seems to "fly".



HIGH

EMOTIONAL EXHAUSTION	CYNICISM	SENSE OF INEFFECTIVENESS
HIGH	VERY HIGH	AVERAGE

Result

In comparison with other ministry workers, you are at high risk of burnout in your ministry. You are struggling with high levels of emotional exhaustion. This is combined with cynicism towards your ministry and the people you serve alongside. These two are considered core burnout indicators and have potentially contributed to a greater sense of incompetence and feelings of inefficiency at work.

Reflect

What factors have led to your current state of exhaustion/cynicism in the ministry?

Prayer

Ask for wisdom on how you can make wise decisions to begin to respond to and repair your significant ministry burnout. Pray for God to provide you with the people, resources, rest and support you need and the humility to ask for help.

Action

Your current level of burnout needs to be responded to. If you are going through a busy season make sure time for restoration is coming soon. If this level of burnout will not end soon, you will need to take some time to stop and make wise decisions about how you could begin to improve your ministry wellness. This might require talking to a professional (GP, psychologist, counsellor, pastoral supervisor) to get an outside perspective on your situation.



EMOTIONAL EXHAUSTION

HIGH

Exhaustion is the central quality of burnout and the most obvious manifestation of this complex syndrome. It is often the first sign and "root" of burnout. Exhaustion here is a chronic sense of being overextended and totally depleted of one's emotional and physical resources. One feels absolutely "spent", and as if they have nothing left to give.

CYNICISM VERY HIGH

Cynicism is an overly pessimistic or negative sense of skepticism about ministry work or those we seek to serve. Often this can develop in response to exhaustion as a way to generate an emotional distance from the work. That is, when cynical, a person does not have to care as much. As caring takes energy, cynicism is a maladaptive means to protect the self when one is already exhausted.

SENSE OF INEFFECTIVENESS

AVERAGE

Sense of Ineffectiveness is the self-evaluative component of burnout. Here one tends to have magnified beliefs about incompetence and a lack of efficacy in their ministry. "What difference is being made here anyway?!?". A very high result suggests you feel ineffective in your ministry role. A very low result indicates you are feeling effective in your role. In most cases this third dimension of burnout is the fruit of exhaustion or cynicism, or both.

Overall Well-being

All the factors that have been addressed so far generate an overall sense of well-being in ministry. This overall sense is measured by the presence or absence of intentions to leave ministry work, and the presence or absence of depression, anxiety, and stress symptoms.



Emotional Health

This report uses the DASS 21, a self-report questionnaire designed to measure the severity of a range of symptoms common to both depression and anxiety. Although the DASS 21 may contribute to the diagnosis of anxiety or depression, it is not designed as a diagnostic tool. If your result is concerning to you seek further advice from a GP or other health professional.

DEPRESSION	ANXIETY	STRESS
MILD	MODERATE	NORMAL



Intention to Leave

TURNOVER INTENT	VERY HIGH

Intention to leave measures how much people are thinking of leaving their current ministry. Intentions to leave can arise for a variety of reasons, of which high levels of burnout and very low levels of motivation or boredom are a few very significant ones. A high result in this area is not a cause to panic but is a useful starting place for reflecting on what factors are contributing to the desire to move on. Leaving carries with it further stresses and should be considered slowly and wisely alongside those who know you and your situation.

Concerned about the Results?

If you are concerned with any of the results in this assessment please seek out psychological and medical help ASAP. Some websites that could be helpful include:

- Beyond Blue: www.beyondblue.org.au
- Lifeline: www.lifeline.org.au
- Or google "mental health help"

Investing further in your Ministry Wellness

a. Get debriefed by a Ministry Wellness specialist

The Ministry Wellness debrief provides deeper insight into the numbers behind your assessment results. It will enable you to create concrete action plans in order to thrive and endure in ministry.

Go to www.ministrywellness.report/Debrief.html

b. Consider getting a Red Sheep Pastoral Supervisor

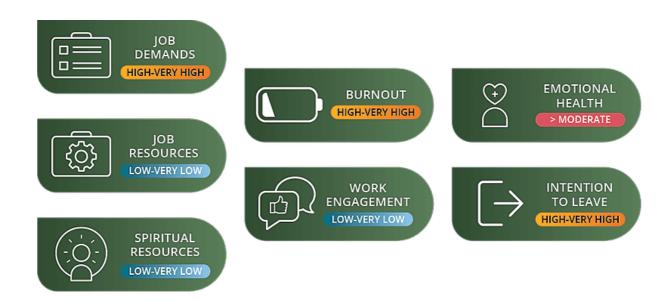
An even better option might be to sign up for 12 months (8 x 1 hour sessions) of Pastoral Supervision with Red Sheep.

Go to www.redsheep.com.au

c. Learn more about Wellness and Burnout - see over page

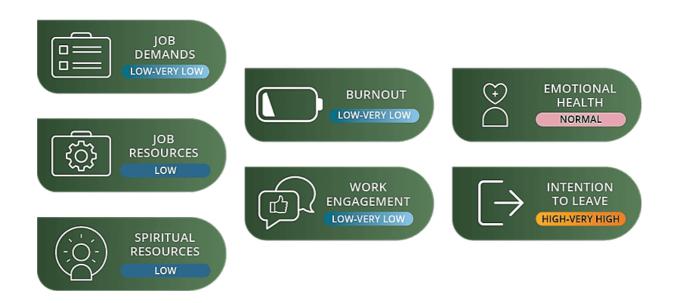
A Typical "Burnt-out" Profile

Very high job demands combined with low job/spiritual resources will eventually result in people feeling totally "Burnt-out". That is, high levels of burnout combined with very little motivation. It is important to note that although some personal factors are related to these negative states, feeling "Burnt-out" is primarily driven by stressful and demanding aspects of the ministry work. It is the work environment that is the strongest predictor of burnout, not individual characteristics.



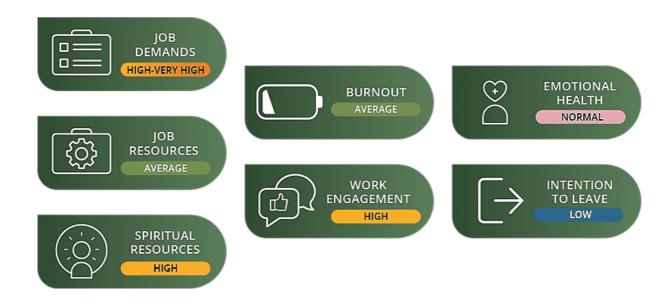
A Typical "Boredom" Profile

Although burnout appears to be the obvious threat to long term ministry wellness, a further threat is boredom in ministry. Low job demands coupled with low spiritual and job resources can result in feeling bored and under-stimulated leading to a high intention to leave. People suffering from boredom in ministry need to be just as intentional in making changes to increase their ministry wellness to endure long term.



A Typical "Burning Hot" Profile

Sometimes high job demands, though stressful and tiring, can be experienced as challenges to meet, and when they are coupled with high solid job and personal resources, can result in an exciting and busy experience of ministry. This is a "Burning Hot" profile. However, one needs to be very careful as resources will tend to diminish over time in this state, leaving a person vulnerable to going from "Burning Hot" to "Burnt-out".



A Typical "Blessed" Profile

The ideal for ministry work is not simply avoiding burnout, but rather to be blessed (Matthew 5:1-11) living in right relationship with God and his world. Having the right kind of demands, even at higher levels, when combined with high spiritual and job resources that enable a person to meet those demands, results in a ministry state of "Blessedness" (see also John 4:34). That is, a person is motivated in their ministry tasks, burnout levels are in-check, resulting in low intentions to leave and emotional well-being.

