



Oranom
Technologies
INFORMATION TECHNOLOGY CONSULTANTS

Oranom Technologies Pty Ltd

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TERMS AND CONDITIONS OF SALE

Australian Consumer Law (ACL) Compliant

1. Application of Terms

These Terms and Conditions (“Terms”) apply to all goods and services supplied by Oranom Technologies Pty Ltd (“Oranom Technologies”, “we”, “us”, “our”) to the customer (“you”, “your”). By purchasing goods or services from us, you agree to be bound by these Terms. These Terms operate in conjunction with the Competition and Consumer Act 2010 (Cth), including Schedule 2 – Australian Consumer Law (ACL).

2. Payment Terms

Payment is accepted via Cash or Direct Deposit. Orders will not be processed or dispatched until full cleared funds are received in our nominated bank account. Risk of incorrect payment details rests with the customer.

3. Pricing

All prices are quoted in Australian Dollars (AUD) and include GST unless otherwise stated. Prices may change prior to confirmation of an order.

4. Delivery and Risk

Delivery timeframes are estimates only and subject to availability. Oranom Technologies is not liable for delays beyond reasonable control. Risk in goods passes to the customer upon delivery.

5. Consumer Guarantees

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

6. Store Warranty

Unless otherwise stated in writing, Oranom Technologies provides a 12-month warranty in addition to your ACL rights. Repair or replacement will be determined at our discretion where permitted by law. Customers are responsible for freight costs to return goods for assessment. Valid warranty claims will include return freight to the customer.

7. Warranty Exclusions

Warranty does not cover damage caused by misuse, power surges, electrical interference, software viruses, unauthorised repairs, external peripherals, or operation outside recommended conditions. Warranty is void if tampering is detected.

8. Returns – Change of Mind

Change of mind returns are accepted at our discretion within 7 days of invoice date. Goods must be unused, undamaged, and in original packaging. A 10% restocking fee applies. Freight charges are non-refundable.

9. Retention of Title

Ownership of goods remains with Oranom Technologies Pty Ltd until full payment has been received and cleared. Title transfers upon receipt of payment in full.

10. Limitation of Liability

To the extent permitted by law, Oranom Technologies shall not be liable for indirect or consequential loss, including loss of profits, data, or business interruption. Nothing in these Terms excludes or restricts rights under the Australian Consumer Law.

11. Data Responsibility

Customers are responsible for backing up all data prior to service or repair. Oranom Technologies accepts no responsibility for data loss occurring during diagnostics, repair, or servicing.

12. Governing Law

These Terms are governed by the laws of the Commonwealth of Australia.