

Van: wombat's CITY HOSTEL London - groups <groups@wombats.eu>
Verzonden: woensdag 8 februari 2023 12:06
Aan: managerdames1@hgc.nl
Onderwerp: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON
Bijlagen: Group Info Sheet for Leaders LONDON.xlsx

Dear Marc,

Thank you very much for the fast reply!

Regarding the question about the 9th floor access, there should not be any issues, you can get the access to it from our colleagues from the reception. 😊

We are happy to update your definitive reservation for the group “**Planet Sports-trip**”.

Location:

Wombat's City Hostel London

7 Dock Street
London
E1 8LL
UNITED KINGDOM

Date of arrival: February 24th, 2023

Date of departure: February 26th, 2023

Number of persons: 25/26

categories and rates:

February 24-25

19 persons in 6/8-bed rooms for GBP 24.- per person for 1 nights

GBP 456.-

6 persons in twin/double rooms for GBP 37.- per person for 1 nights

GBP 222.-

February 25-26

20 persons in 6/8-bed rooms for GBP 24.- per person for 1 nights

GBP 480.-

6 persons in double rooms for GBP 37.- per person for 1 nights

GBP 222.-

TOTAL:

GBP 1380.-

Already paid:

GBP 980.18

Remaining to be paid:

GBP 399.82

Sheets & linen, breakfast, and all taxes are included in the rates.
Please bring your own towels.

Payment:

The remaining amount is due in cash upon arrival.

For the booking conditions please click [here](#).

The current rooming list (subject to change) is as follows:

1 x twin room

2 x double rooms

19/20 guests

2 x 4-bed dorm (1 bed free of charge in one of the 4-bed dorms for the night of February 24th)

2 x 6-bed dorm

We have attached a file that details the group leader(s)' responsibilities. This document needs to be signed upon check-in.

WHAT WE NEED TO KNOW PRIOR TO ARRIVAL:

- approximate time of arrival *
- gender breakdown (if needed)
- name and telephone number of the group leader

* check in starts at 2pm – if the group arrives earlier luggage can be kept in our storage room.

Thank you again for your reservation. We're looking forward to welcoming your group at **Wombat's City Hostel London**.

Best regards,

Dusan

Booking Desk

Wombat's The City Hostel London

Address 7 Dock Street | E1 8LL London
Phone [+44 20 7680 7600](tel:+442076807600)
Fax [+44 20 7680 7601](tel:+442076807601)
Email groups london@wombats.eu
Website www.wombats-hostels.com



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Alexander Dimitriewicz, Marcus Praschinger

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From: managerdames1@hgc.nl <managerdames1@hgc.nl>

Sent: Wednesday, February 8, 2023 12:21 AM

To: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>
Subject: RE: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Dušan,

Thank you for your message, Now it's clear for me.
Hereby I confirm your proposal.

Also, can you confirm that we made the remark of the access to the 9th floor group area for our team meeting on Saturday morning. We've asked this with the reservation, your colleague said it was no problem, but if you can confirm I can get this from my list.

Thank you and see you the 24th!

Kind regards,
Met vriendelijke groet,

Marc Sonneveldt
Manager Dames 1 | Hockeyclub HGC

managerdames1@hgc.nl | +31 6 52 31 24 25
Postbus 1005 | 2240 BA Wassenaar

Van: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>
Verzonden: dinsdag 7 februari 2023 16:03
Aan: managerdames1@hgc.nl
Onderwerp: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Marc,

Thank you for the messages! 😊

Please note that my colleague has asked you in our email from February 2 (see it attached as well) whether you wish to add 2 more private double rooms, where one of them would have higher, individual rates.
Initially, we gave you a 4-bed dorm for the male teachers, whose number was 3, and a private twin room (2 separate beds in a room) for the female teachers.

Then, the gender breakdown of the leaders switched, and you requested that we also give you 3 x double private rooms.

We never made any changes as you never answered our question.

Please accept our apologies for the miscommunication and no worries, we can still make changes.

However, due to the limited number of our twin rooms (2 separate beds) we would need to offer you 2 x double rooms for the female leaders (1 large double bed suitable for 2 persons), while the originally booked twin can now be used for the male leaders.

Please confirm whether this is ok with you. As a sign of good will, we will offer all the private double/twin rooms with our group rates.

We hereby confirm that there will be 19 players on February 24 and 20 on February 25. All the rooms are booked for the group exclusively, with no outside guests allowed.

Also, we confirm that we received **£980.18** last Friday.

Once we get your response, we will send you an updated calculation, in accordance with the new rooming breakdown, and you will see what is left to be paid upon arrival.

Looking forward to your reply!

Kind regards,

Dušan Ljuboja

Assistant Manager Booking Desk

Wombat's The City Hostel

Address Király u. 20 | H-1061 Budapest

Email dušan.l@wombats.eu

Website www.wombats-hostels.com



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From: managerdames1@hgc.nl <managerdames1@hgc.nl>

Sent: Monday, February 6, 2023 11:38 AM

To: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>

Subject: RE: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Siavash, Luis, Dusan,

I'm addressing this e-mail to all of you, because there is a lot of confusion on my side.
When I called Wombat's last week for me it was also really confusing.

Let me clarify what I've asked and hopefully you can confirm with me what, in my opinion, we've have agreed upon:

- All rooms are **private**, no sharing with other persons outside of our group!
- 19 players on 24th-25th of February in **private** 6-8 bedrooms
- 20 players on 25th-26th of February in **private** 6-8 bedrooms

Also, for our staff members (was 5 now 6 persons) I've asked for private small rooms, our staff has men & women, so it needs to be separate.

Now I hear that there is only 1 staff room reserved, and only 1 left so we are charged for a premium room for 1 person. I've asked for a men-room 4 persons, in your last booking details you've combined them all with the player rooms, it cannot happen that staff is on the rooms with the players.

So: for the staff, we need to have 3x 2-persons private bedroom.

In your last e-mail you've said that there is no availability for this, I hope you can shuffle around and please confirm that we have private staff men & women rooms. (2 men & 4 women staff-members).

Please confirm, so everything is clear now.

The proof of downpayment is in the Attachment, it should already be on your account.

Kind regards,
Met vriendelijke groet,

Marc Sonneveldt

Manager Dames 1 | Hockeyclub HGC

managerdames1@hgc.nl | +31 6 52 31 24 25
Postbus 1005 | 2240 BA Wassenaar

Van: wombat's CITY HOSTEL London - groups <groups london@wombats.eu>

Verzonden: zondag 5 februari 2023 12:14

Aan: marc.sonneveldt@planet.nl

Onderwerp: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Marc,

Hope you are doing well.

I would like to kindly ask you to send us a proof of payment (for the the down payment) so we could forward it to our finance department.

Have a nice day! :)

Best regards,
Siavash

Booking Desk

Wombat's The City Hostel London

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Phone [+44 20 7680 7600](tel:+442076807600)
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From: wombat's CITY HOSTEL London - groups
Sent: Thursday, February 2, 2023 10:04 AM
To: marc.sonneveldt@planet.nl
Subject: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Hello Marc

Many thanks for your inquiry and interest in our hostel. 😊

Please note that as a backpackers' hostel we can primarily offer dormitories of 4 to 6 beds – we only have a limited number of single and double rooms.

For your group we'd be able to offer a maximum of 2 private rooms (single/twin/double rooms). In case you need 3 privates, we can give the 3rd private room with our FIT rate GBP 150,01 per night.

According to our confirmation in the previous email (you can check below). From feb 24-25, you will have 22 persons in the dorm and 2 person an in double room. However, from feb 25-26, you will have 23 persons in the dorm and 2 person an in double room.

February 24-25

22 persons in 6/8-bed rooms for GBP 24.- per person for 1 nights
2 persons in double rooms for GBP 37.- per person for 1 nights

GBP 528.-
GBP 74.-

February 25-26

23 persons in 6/8-bed rooms for GBP 24.- per person for 1 nights
2 persons in double rooms for GBP 37.- per person for 1 nights

GBP 552.-
GBP 74.-

Please let us know if this type of rooming is suitable for the group and we will check our availability for you.

Best regards,

Luis

Booking Desk

Wombat's The City Hostel London

Address 7 Dock Street | E1 8LL London
Phone [+44 20 7680 7600](tel:+442076807600)
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From: marc.sonneveldt@planet.nl <marc.sonneveldt@planet.nl>
Sent: 31 January 2023 16:40
To: wombat's CITY HOSTEL London - groups <groups-london@wombats.eu>
Subject: RE: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Dusan,

Did you receive our downpayment?
Also, I don't see the adjustment of 24 persons for the 24 till 25th of February.
And 25 persons for 25th till 26th of February.

Also we've discussed a separate room for our staff, We have 3 women staff (if it is possible 2 x 2 bedrooms) and 2 male staff, so also one 2 persons bedroom, in total: 3x 2 persons / staff bedroom.

Can you please confirm this?
Thank you!

Kind regards,
Met vriendelijke groet,

Marc Sonneveldt

marc.sonneveldt@planet.nl | +31 6 52 31 24 25

Van: wombat's CITY HOSTEL London - groups <groups london@wombats.eu>
Verzonden: donderdag 26 januari 2023 12:24
Aan: marc.sonneveldt@planet.nl
Onderwerp: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Marc,

Thank you very much for accepting our offer and for choosing **Wombat's City Hostel London**.

We are happy to confirm your definitive reservation for the group "**Planet Sports-trip**".

Location:

Wombat's City Hostel London

7 Dock Stre
London
E1 8LL
UNITED KINGDOM

Date of arrival: February 24th, 2023
Date of departure: February 26th, 2023
Number of persons: 25

categories and rates:

February 24-25

22 persons in 6/8-bed rooms for GBP 24.- per person for 1 nights	GBP 528.-
2 persons in double rooms for GBP 37.- per person for 1 nights	GBP 74.-

February 25-26

23 persons in 6/8-bed rooms for GBP 24.- per person for 1 nights	GBP 552.-
2 persons in double rooms for GBP 37.- per person for 1 nights	GBP 74.-

TOTAL:	GBP 1228.-
80%	GBP 982.-

Sheets & linen, breakfast, and all taxes are included in the rates.
Please bring your own towels.

Payment:

Please transfer 80% of the total amount before **as soon as possible (the payment deadline was January 24th, 2023)**. The remaining amount is due in cash upon arrival.

→ Make sure to state **Planet Sports-trip** in the reference field. Otherwise, we may not be able to process your payment!
For bank details and further information regarding the booking conditions please click [here](#).

If there is a change in the number of participants, please let us know at least four weeks prior to arrival.
This way we can amend the reservation and send you an updated calculation before cancellation fees apply.

The current rooming list (subject to change) is as follows:

1 x twin room

23 female/male guests

3 x 4-bed dorm (1 bed free of charge in 1 x 4-bed dorm for the night of February 24th, 1 bed free of charge in another 1 x 4-bed dorm for the nights of February 24th and 25th)
2 x 6-bed dorm

We have attached a file that details the group leader(s)' responsibilities. This document needs to be signed upon check-in.

WHAT WE NEED TO KNOW PRIOR TO ARRIVAL:

- approximate time of arrival *
- gender breakdown (if needed)
- name and telephone number of the group leader

* check in starts at 2pm – if the group arrives earlier luggage can be kept in our storage room.

Thank you again for your reservation. We're looking forward to welcoming your group at **Wombat's City Hostel London**.

Best regards,

Dusan

Booking Desk

Wombat's The City Hostel London

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From: marc.sonneveldt@planet.nl <marc.sonneveldt@planet.nl>

Sent: Monday, January 23, 2023 6:22 PM

To: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>
Subject: RE: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Siavash,

Thank you for the reminder. I'll send the mail to the financial administration.
Also, I would like to do 1 adjustment: we have one person who can't make the trip on Friday because of personal reasons, she will book a flight on Saturday, so she will only stay 1 night.

In total: Friday- Saturday: 24 persons & Saturday – Sunday: 25 persons.

Thank you!

Kind regards,
Met vriendelijke groet,

Marc Sonneveldt

marc.sonneveldt@planet.nl | +31 6 52 31 24 25

Van: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>
Verzonden: zondag 22 januari 2023 15:03
Aan: marc.sonneveldt@planet.nl
Onderwerp: Wombat's GROUPS - Planet Sports-trip - Feb 24-26, 2023 - LONDON

Dear Marc,

Just a quick heads up that the down payment of 1001.- GBP for your group **Planet Sports-trip** will be due next week, on January 24.

Please be so kind as to transfer in time and send us a proof of payment.

Should you require any specific information (e.g. school/company address, tax number, etc.) on the *final bill* please let us know before the group's arrival!

Looking forward to hosting your group! 😊

Kind regards,
Siavash

Booking Desk

Wombat's The City Hostel London

Address 7 Dock Street | E1 8LL London
Phone [+44 20 7680 7600](tel:+442076807600)
Fax [+44 20 7680 7601](tel:+442076807601)
Email groupslondon@wombats.eu
Website www.wombats-hostels.com



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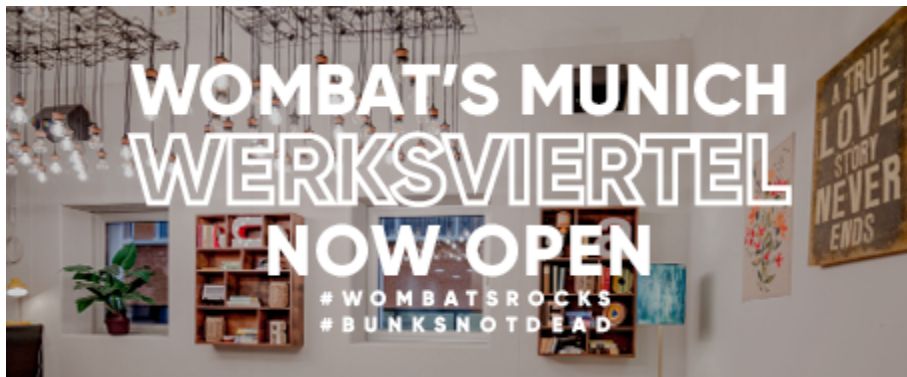
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From: wombat's CITY HOSTEL London - groups

Sent: Saturday, December 10, 2022 12:55 PM

To: marc.sonneveldt@planet.nl

Subject: Wombat's GROUPS - Planet Sports-trip- Feb 24-26, 2023 - LONDON

Dear Marc,

Thank you very much for accepting our offer and for choosing **Wombat's City Hostel London**.

We are happy to confirm your definitive reservation for the group "**Planet Sports-trip**".

Location:

Wombat's City Hostel London

7 Dock Stre

London

E1 8LL

UNITED KINGDOM

Date of arrival: February 24th, 2023

Date of departure: February 26th, 2023

Number of persons: 25

categories and rates:

DATES 24-26

23 persons in 6/8-bed rooms for GBP 24.- per person for 2 nights

GBP 1104.-

2 persons in double rooms for GBP 37.- per person for 2 nights

GBP 148.-

TOTAL:

GBP 1252.-

80%

GBP 1001.-

Sheets & linen, breakfast, and all taxes are included in the rates.
Please bring your own towels.

Payment:

Please transfer 80% of the total amount before **January 24th, 2023**. The remaining amount is due in cash upon arrival.

→ Make sure to state **Planet Sports-trip** in the reference field. Otherwise, we may not be able to process your payment!
For bank details and further information regarding the booking conditions please click [here](#).

If there is a change in the number of participants, please let us know at least four weeks prior to arrival.
This way we can amend the reservation and send you an updated calculation before cancellation fees apply.

The current rooming list (subject to change) is as follows:

1 x twin room

XX female/male guests

3 x 4-bed dorm

2 x 6-bed dorm

We have attached a file that details the group leader(s)' responsibilities. This document needs to be signed upon check-in.

WHAT WE NEED TO KNOW PRIOR TO ARRIVAL:

- approximate time of arrival *
- gender breakdown (if needed)
- name and telephone number of the group leader

* check in starts at 2pm – if the group arrives earlier luggage can be kept in our storage room.

Thank you again for your reservation. We're looking forward to welcoming your group at **Wombat's City Hostel London**.

Best regards,

Luis

Booking Desk

Wombat's The City Hostel London

Address 7 Dock Street | E1 8LL London
Phone [+44 20 7680 7600](tel:+442076807600)
Fax [+44 20 7680 7601](tel:+442076807601)
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From: marc.sonneveldt@planet.nl <marc.sonneveldt@planet.nl>
Sent: 08 December 2022 19:49
To: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>
Subject: RE: Wombat's GROUPS - Planet Sports-trip- Feb 24-26, 2023 - LONDON

Dear Luis,

In that case we would like to confirm to get a total price for the group.

Thank you.

Met vriendelijke groet,

Marc Sonneveldt

marc.sonneveldt@planet.nl | +31 6 52 31 24 25

Van: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>
Verzonden: woensdag 7 december 2022 12:35
Aan: marc.sonneveldt@planet.nl
Onderwerp: Wombat's GROUPS - Planet Sports-trip- Feb 24-26, 2023 - LONDON

Hi Marc,

Thanks for your email. 😊

I can just end the total price after you confirm this group reservation, would you like to confirm?

According to our terms and conditions, you can cancel this group reservation free of charge 4 weeks before your arrival day.

All the best,

Luis

Booking Desk

Wombat's The City Hostel London

Address 7 Dock Street | E1 8LL London
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Fax [+44 20 7680 7601](tel:+442076807601)
Email groups london@wombats.eu
Website www.wombats-hostels.com



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From: marc.sonneveldt@planet.nl <marc.sonneveldt@planet.nl>

Sent: Monday, December 5, 2022 3:13 PM

To: wombat's CITY HOSTEL London - groups <groups london@wombats.eu>

Subject: RE: Wombat's GROUPS - Planet Sports-trip- Feb 24-26, 2023 - LONDON

Dear Luis,

Thank you for your reply.

Can you give me a total price for the whole group.

So:

- 1x 8 person dorm room (private)
- 2x 6 person dorm room (private)
- 1x double-bed room (private) – staff women
- 1x 4 person-bed room (private) – men

If I calculate I come with the following prices:

20 x 24 GBP x 2 nights = 960 GBP

5x 37 GBP x 2 nights = 370 GBP

Am I correct?

Please let me know, thank you!

Met vriendelijke groet,

Marc Sonneveldt

marc.sonneveldt@planet.nl | +31 6 52 31 24 25

Van: wombat's CITY HOSTEL London - groups <groupslondon@wombats.eu>

Verzonden: maandag 5 december 2022 12:44

Aan: marc.sonneveldt@planet.nl

Onderwerp: Wombat's GROUPS - Planet Sports-trip- Feb 24-26, 2023 - LONDON

Dear Marc,

Thank you very much for your email and your interest in **Wombat's City Hostel London**.

After checking availability, we are happy to send you the following offer for your group **"Planet Sports-trip"**:

Location:

Wombat's City Hostel London

7 Dock Street

London

E1 8LL

UNITED KINGDOM

Date of arrival: February 24th, 2023

Date of departure: February 26th, 2023

Number of guests: 25

20 beds in dorms – 0 single rooms – 1 twin room

Note we give 1 private 4-bed dorm for the 3 men teachers.

RATES Friday to Saturday *)

Dates

GBP 24.- per person and night in 6- and 8-bed-dorms (with bunk beds)

GBP 37.- per person and night in twin/double rooms

GBP 60.- per person and night in single rooms

***) These rates apply for groups of 15 persons or more and include breakfast, bedding, and all taxes.**

Option: Please let us know **by January 2nd, 2023** if you want to make a definitive booking.
If we do not hear from you by that date, the offer expires automatically.

Please read our [terms and conditions](#) for group bookings.
By confirming the offer, you agree to our terms and conditions and the reservation becomes definitive.

We hope to accommodate your group in our hostel in London and are looking forward to your reply.

Best regards,
Luis

Booking Desk

Wombat's The City Hostel London

Address 7 Dock Street | E1 8LL London
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-----Original Message-----

From: groupforms <groupforms@wombats.eu>
Sent: Sunday, December 4, 2022 2:03 PM
To: wombat's CITY HOSTEL London - groups <groups london@wombats.eu>
Subject: New message from Group Form London

Number of travellers: 25,

Number of group leaders: 5,

Preferred room type for group leaders: twin_room, Total number of travellers staying in private dorm rooms: 20

When are you travelling? : 24.02.2023 - 26.02.2023, Is this flexible?: no

Group Type: sports-trip,

Group age range : 18 to 35,

Contact Name: Marc Sonneveldt,

Contact Email: marc.sonneveldt@planet.nl, Group Name: HGC Dames 1, Telephone Number: +31652312425

Anything else we should know? : We would like all the female players in private dormrooms, we are with 20 players in total.

Groupleaders are with 5, 3 men and 2 women. Please also in private groupleaders rooms. So 2 double bed and 1 single bed.

I've also send an e-mail, for any questions, please call or e-mail me.

Best regards,

Marc Sonneveldt

Team manager HGC Dames 1 - Hockeyteam

Wombat's



SEPA Overboeking

IBAN: GB57LOYD30654134489860

BIC: LOYDGB21682

Naam: Wombat's

Omschrijving: HGC Hockey the Net

herlands Planet Sport-trip. Feb

24-26, 2023 - London

TransactieDatum

03 februari 2023

Bedrag

- € 1.120,72

Tegenrekening

GB57 LOYD 3065 4134 4898 60

Rekeningnummer

NL55 ABNA 0414 9951 55

Wombat's



SEPA Overboeking

IBAN: GB57LOYD30654134489860

BIC: LOYDGB21682

Naam: Wombat's

Omschrijving: Final payment, HGC

Hockey the Netherlands Planet S

port-trip. Feb 24-26, 2023 - Lon

don

TransactieDatum

09 februari 2023

Bedrag

- € 450,60

Tegenrekening

GB57 LOYD 3065 4134 4898 60

Rekeningnummer

NL55 ABNA 0414 9951 55