

DAYLILY FAMILY CONSULTING, LLC

PREMIUM IN-HOME SERVICE AGREEMENT & TERMS of CARE

This legally binding Agreement is entered into on _____, by and between **Daylily Family Consulting, LLC** ("Consultant") and the undersigned parents/legal guardians:

_____ ("Client"), residing at the following residential property:

Client Street Address: _____

City/State/Zip: _____

1. THE CHOSEN PROGRAM & SCOPE OF SERVICE

The Client agrees to retain the Consultant to deliver the specialized program selected below. The exact itinerary, specific routine observation windows, and built-in research or break days will be finalized following the review of the Pre-Arrival Intake Questionnaire. *(Client must initial next to the selected tier):*

- **TIER 1: THE FOUNDATIONS PROGRAM | Investment: \$_____**
Scope: A total of **3 to 5 program days** delivered across an optimized schedule. Includes strategic daytime and developmental milestone observation, environmental layout assessment, and custom milestone blueprinting for infants/toddlers (ages 0–3). Features 1–2 live modeling blocks.
- **TIER 2: THE FAMILY ELEVATION PROGRAM | Investment: \$_____**
Scope: A total of **5 to 7 program days** delivered across a flexible schedule. Includes intensive afternoon, dinner, and bedtime routine audits, environmental transformation (including execution of the 3-Box Toy Rotation System), and child-autonomy checklist deployment with parent's agreement.
- **TIER 3: THE COMPLETE BEHAVIORAL OVERHAUL | Investment: \$_____**
Scope: A total of **10 to 14 program days** structured with built-in research days, system audits, and observation breaks. Includes a strict 48-hour un-intervened baseline observation phase, an Expert Crisis Plan delivery, heavy immersive "I Do" live modeling corrections, and hands-on parental whisper-coaching.

2. FINANCIAL RETAINER & PAYMENT SCHEDULE

Because the Consultant embeds deeply inside one private residence per scheduled block and caps total operations at two families per calendar month, the following secure payment structure is absolute:

- **The Non-Refundable Retainer: 50% of the total package investment** is due immediately upon the execution of this contract. Calendar dates on the master schedule will not be reserved, locked, or held under any circumstances until this payment is cleared.
- **The Final Balance:** The remaining **50% of the package investment** is due on **Day 3** of the program, immediately following the in-person delivery of the customized Expert Action Plan and prior to the commencement of any live modeling, physical room modifications, or active behavioral interventions.
- **Default on Balance:** Failure to clear the final balance on Day 3 results in an immediate suspension of the consultancy. On-site program days missed due to non-payment will not be rescheduled, extended, or refunded.

3. OPERATIONAL BOUNDARIES & THE RULES OF ENGAGEMENT

To ensure the success of the consulting framework and protect the safety of all parties, the Client explicitly agrees to adhere to the following operational parameters:

- **The Passive Baseline Observation Rule:** Client acknowledges that during **Days 1 and 2**, the Consultant functions strictly as an objective observer. The Consultant *will not* assist with childcare, cleaning, cooking, or discipline, and *will not* intervene during active meltdowns. Client agrees to act naturally and refrain from altering daily parenting habits or "performing" for the Consultant.
- **Consent for Live Modeling:** Client explicitly grants the Consultant permission to utilize non-physical, evidence-based psychological and behavioral strategies (including but not limited to verbal boundary setting, logical consequences, the broken-record technique, and emotional grounding) to interact with and model behaviors for the Client's children during designated coaching blocks.
- **Legal Custody & Parental Presence Mandatory: The Consultant is not a nanny, a babysitter, or a domestic laborer.** The Consultant will not be left in sole legal charge of the children. At least one parent or designated legal guardian must

remain physically present on the property (or immediately accessible on-site) during all observation and modeling windows to retain active custody and ultimate oversight of the household.

4. CANCELLATION, RESCHEDULING, & TERMINATION POLICIES

- **Client-Initiated Cancellation:**
 - If the Client cancels services **fourteen (14) to seven (7) days** prior to the agreed-upon Start Date, the Client is entitled to a refund of exactly fifty percent (50%) of the initial deposit (retainer). The remaining fifty percent (50%) will be retained by the Consultant to cover calendar reservation costs.
 - If the Client cancels services **less than seven (7) days** prior to the agreed-upon Start Date, the initial deposit (retainer) becomes entirely non-refundable, and no portion of the fees will be returned.
 - **Client-Initiated Rescheduling:** Shifting program dates requires at least seven (7) days' advance notice and is subject to a **\$250 rescheduling administrative fee**, dependent entirely upon the current availability of the Daylily master calendar.
 - **Force Majeure or Illness:** If the Consultant must interrupt or delay service due to an emergency, severe illness, or extreme weather, uncompleted client days will be fully pro-rated and refunded, or rescheduled at the earliest mutually agreeable date at no additional charge.
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5. CONFIDENTIALITY, SECURITY, & DIGITAL PRIVACY

- **Private Data Protections:** The Consultant agrees to maintain strict, clinical-grade confidentiality regarding all family dynamics, health backgrounds, child developmental histories, financial statuses, and personal interactions witnessed inside the residence. No identifying anecdotes, family photos, or personal text data will be shared publicly or used for marketing purposes without explicit, separate written consent from the Client.
- **Recording Device Standards:** In accordance with the privacy protocols of Daylily Family Consulting, LLC, static surveillance cameras will not be utilized by the Consultant. If the "Observer Effect" impacts data gathering, parents may be

instructed to capture discreet video clips on their personal smartphones. These clips will stay entirely on the parent's device to ensure data liability security.

6. DISCLAIMER OF THERAPEUTIC RELATIONSHIP & LIABILITY LIMITATIONS

- **Non-Clinical Consultative Nature:** The Client explicitly acknowledges that while the Consultant holds a B.S. degree in Psychology, the services rendered under this agreement are purely educational, instructional, and consultative. **This service does not constitute clinical psychotherapy, medical treatment, or speech/occupational therapy.** Daylily Family Consulting, LLC does not diagnose or treat medical or psychiatric conditions. The Client maintains ultimate legal and moral responsibility for executing the action plan and managing their own household dynamics.
 - **Georgia Mandated Reporter Status:** Pursuant to **Georgia Code § 19-7-5**, the Consultant operates as a mandated reporter of child safety. If the Consultant observes, witnesses, or has reasonable cause to suspect active child abuse, physical/emotional neglect, or immediate safety risks during the course of the in-home residency, they are required under strict Georgia state law to report the findings directly to the appropriate authorities.
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7. EXECUTIVE EXECUTION & ACCEPTANCE

By signing below, the parties verify that they have read, understood, and unreservedly agree to all flat-rate investments, timeline allocations, liability waivers, and operational boundaries set forth inside this Agreement.

Client / Parent 1 Signature: _____

Date: _____

Printed Name: _____

Client / Parent 2 Signature: _____

Date: _____

Printed Name: _____

Consultant Signature (Daylily Family Consulting, LLC): _____

Date: _____

Printed Name: Chassey Lock, Founder & Principal Consultant

Daylily Family Consulting